Amendments to the Drawings:

The attached sheets of drawings labeled 'Replacement Sheet' include revisions to Figure 19 (now Figure 20) and additional drawing sheets for Figures 19A-H. For convenience, the Replacement Sheets include a complete set of the drawing Figures, and the Replacement Sheets have been renumbered to reflect the addition of Figures 19A-H. A marked-up drawing sheet labeled 'Annotated Marked-up Drawing' indicates in red ink the changes made to Figure 19.

Applicants note that informal drawing sheets for Figures 19A-19H were included with the original filing of the application on December 26, 2001. Formal drawing sheets for Figures 19A-H were inadvertently omitted with the filing of formal figures on January 9, 2003. A complete set of Figures is enclosed with this Response.

OIPE
DEC 0 8 2004
PATENT & TRADEMARK OFFICE

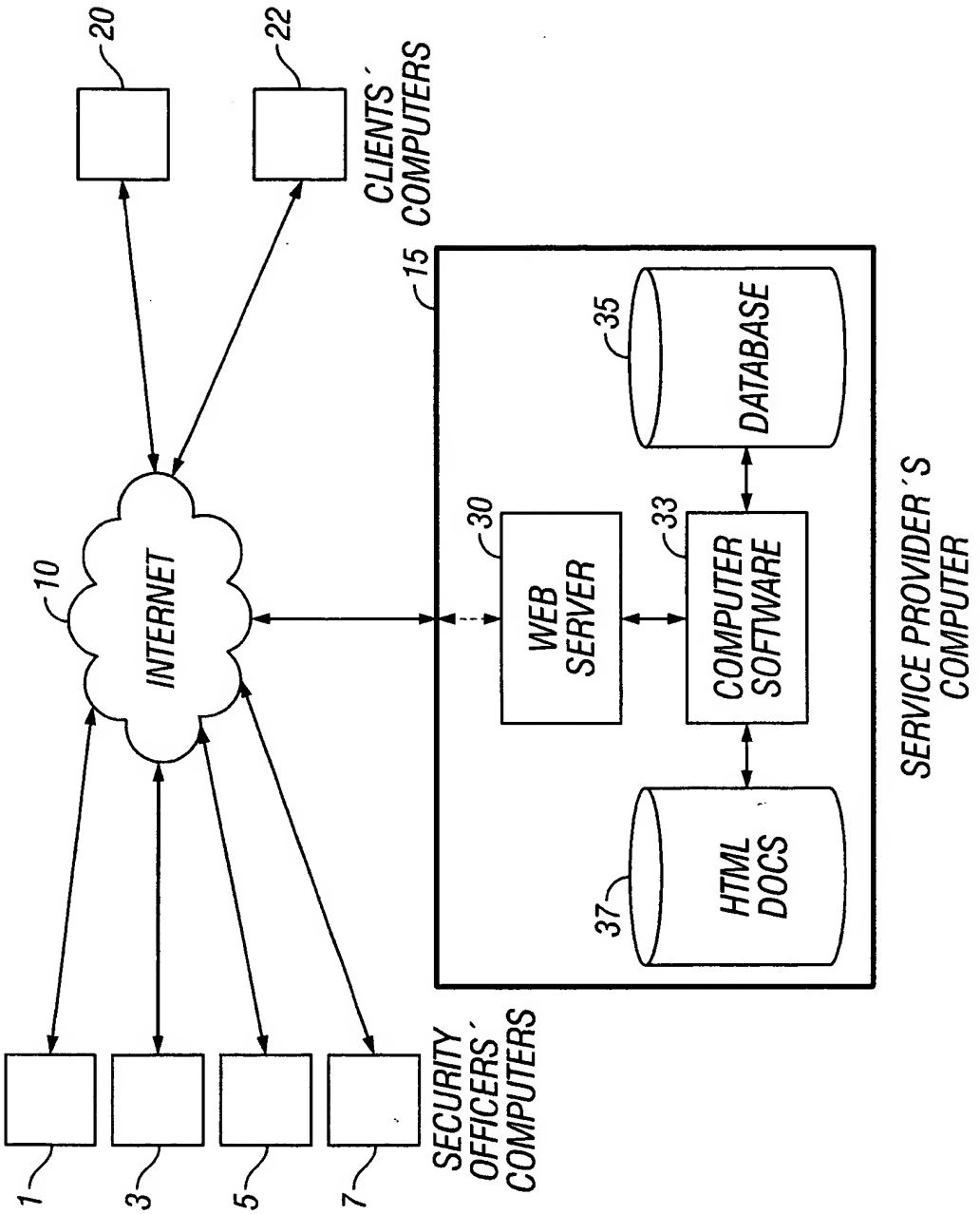


FIG. 1

OIPE
DEC 0 8 2004
PATENT & TRADEMARK OFFICE

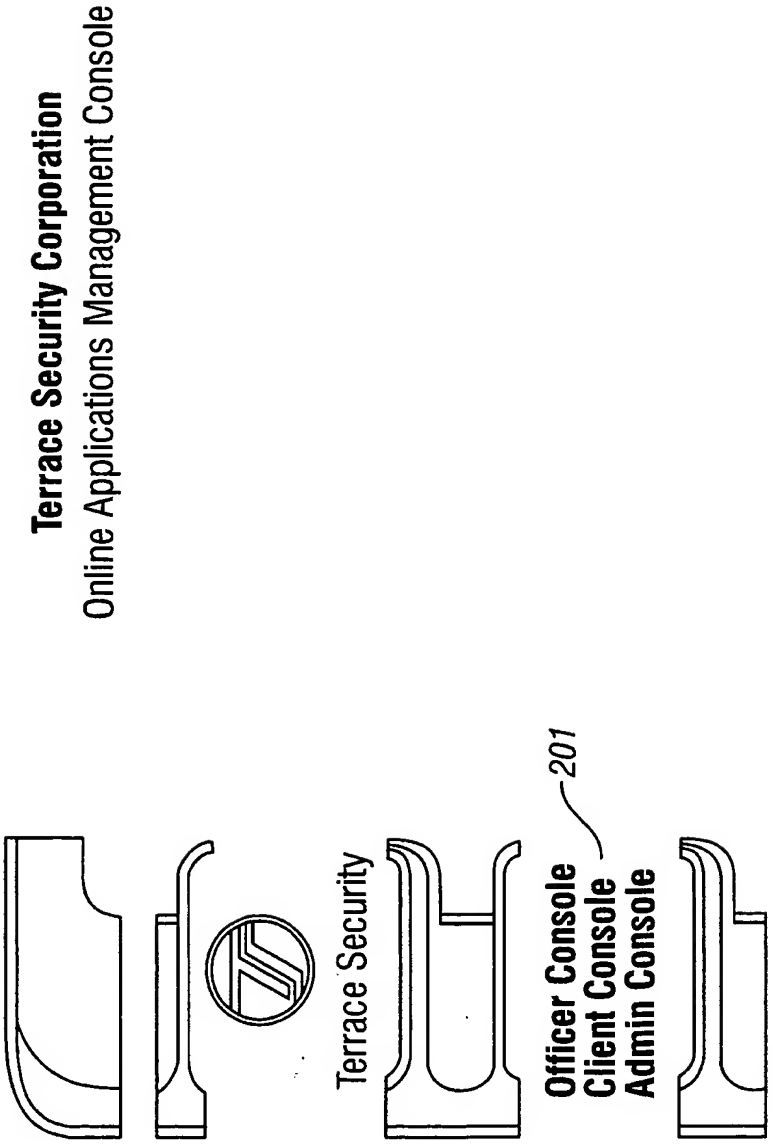


FIG. 2

OIPE
DEC 0 8 2004
PATENT & TRADEMARK OFFICE

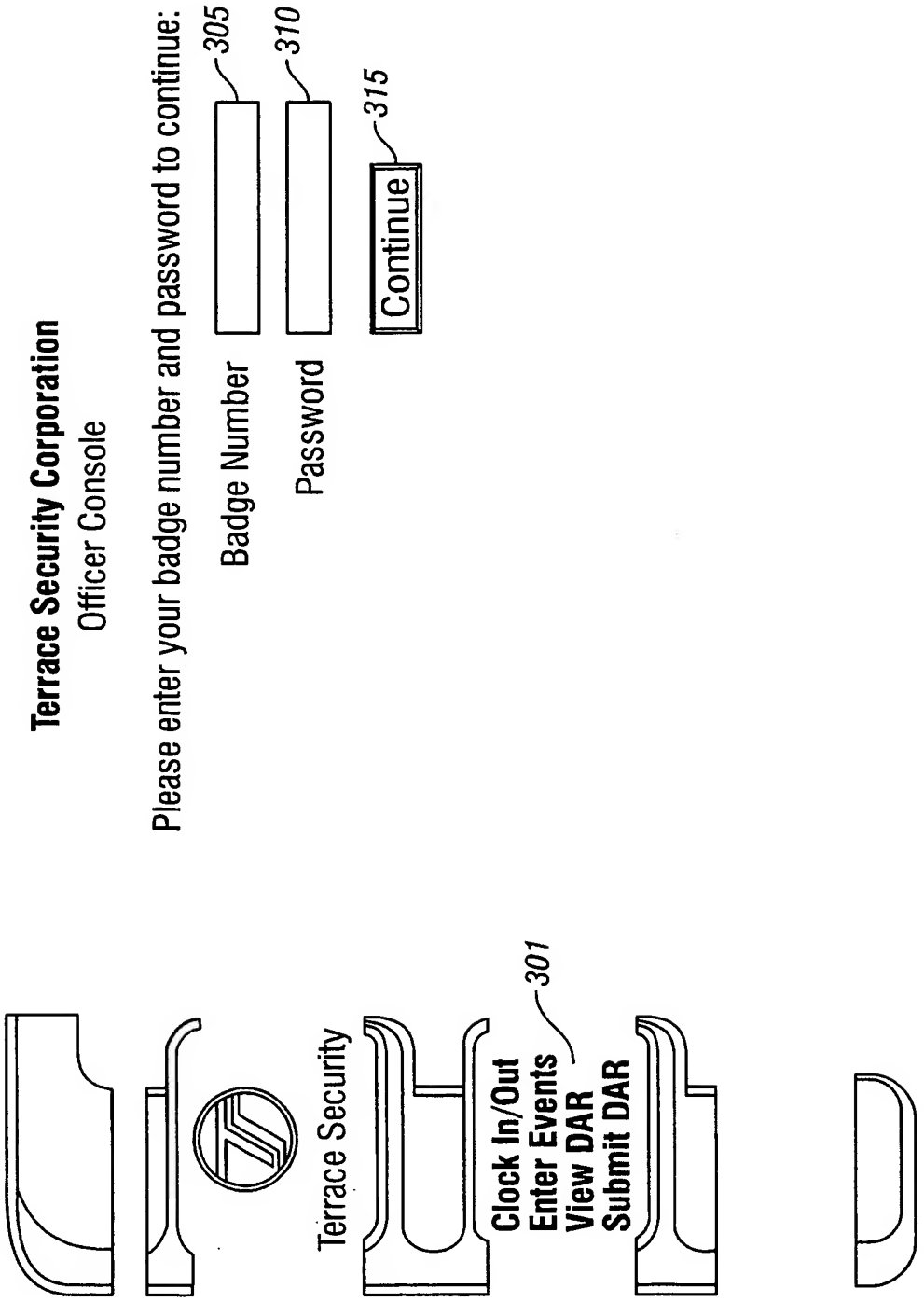
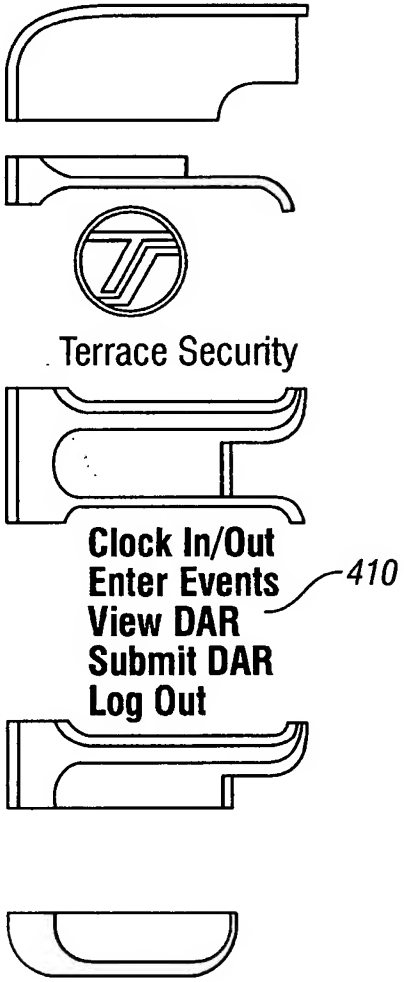


FIG. 3

OIPE
DEC 08 2004
PATENT & TRADEMARK OFFICE
JC107



Terrace Security Corporation

Officer Console

Logged In: Neely, Bernard

Clock In/Out

Property 420 Time In

Terrace @ Willowbrook

Shift Code 425 Radio Number 430

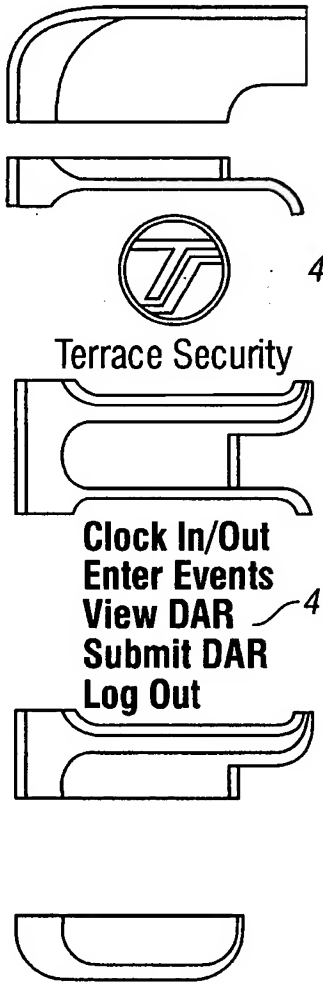
Comments 435

440

Clock In

FIG. 4

OIPE
PATENT & TRADEMARK OFFICE
DEC 08 2004



Terrace Security Corporation
Officer Console

Logged In: Neely, Bernard 450

Enter Event

460 **Open Shifts**

461 Time In	462 Time Out	463 Shift Code	464 Property
465 ⊙ 9:18:26 AM	9:22:00 AM	222	Terrace @ Willowbrook
○ 9:39:48 AM	9:42:55 AM	1232	Terrace @ Willowbrook

Add Event 470

Time Out 471: 1 : 00 AM

Time In 472: 1 : 00 AM

Event Code 472 / 474

480: 1600 - Abandonment of a Child

Comments 490

Add 495

FIG. 4A

Replacement Sheet

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OIPE
DEC 0 8 2004
PATENT & TRADEMARK OFFICE

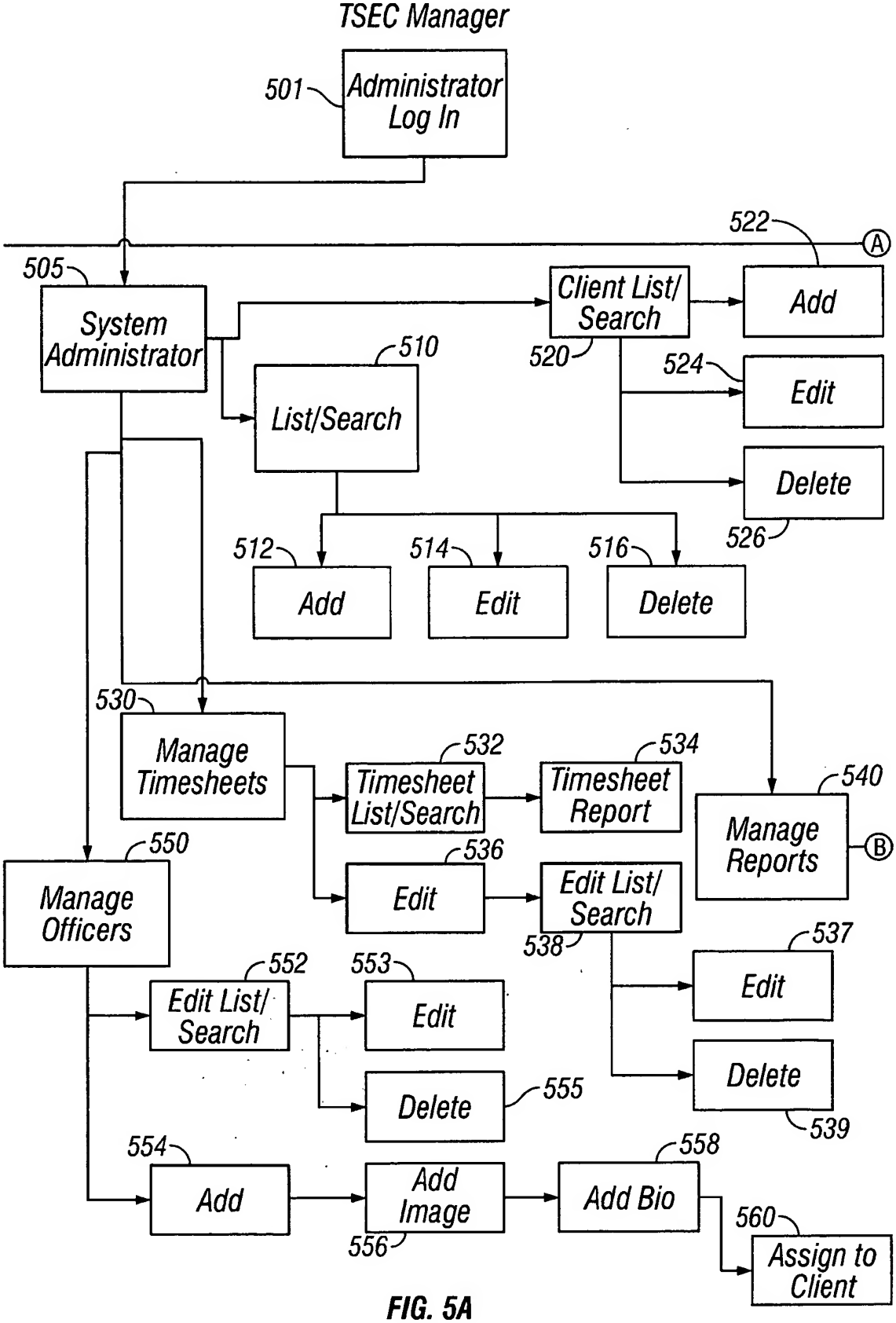


FIG. 5A

OIPE
DEC 0 8 2004
PATENT & TRADEMARK OFFICE

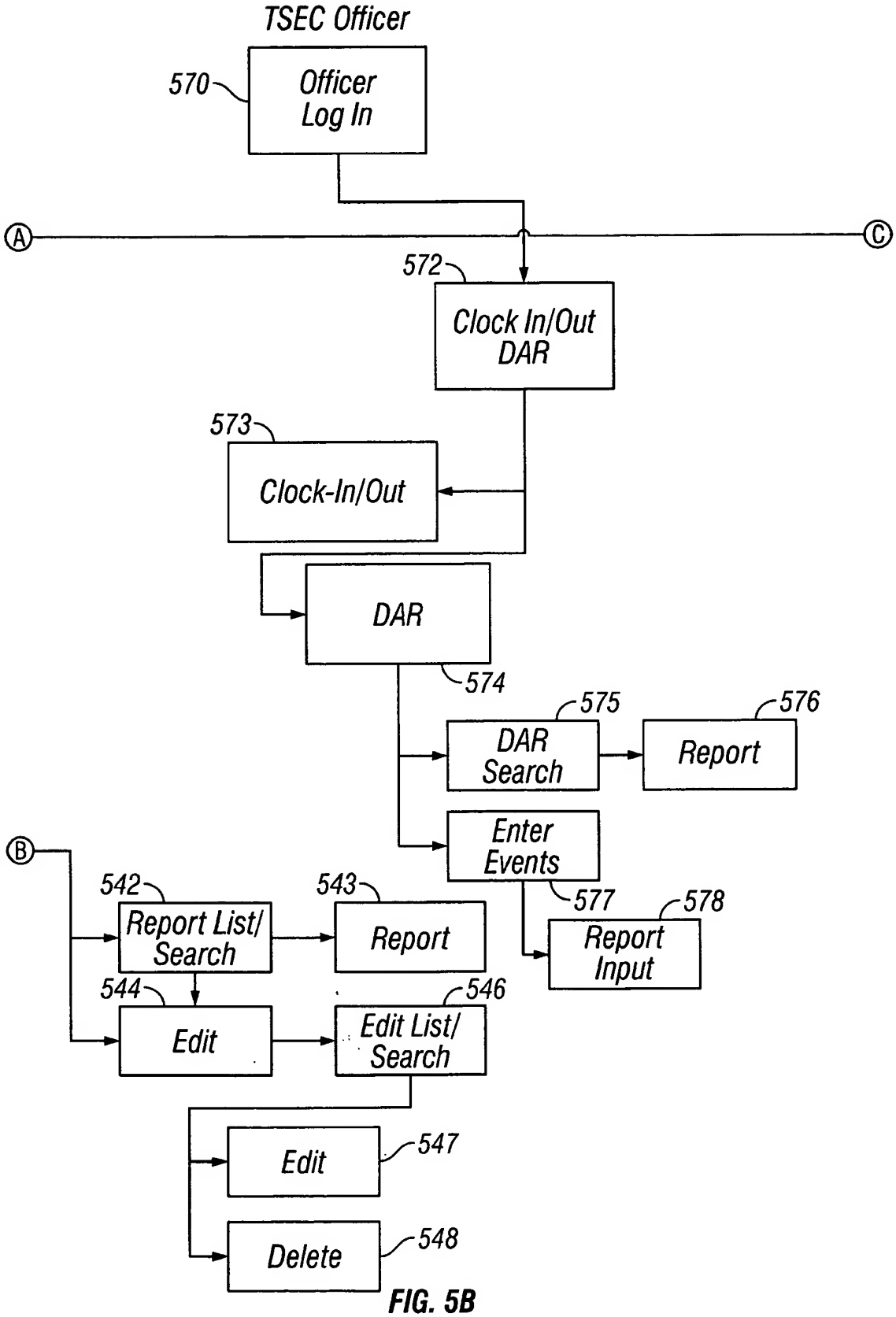


FIG. 5B

OIPE
DEC 0 8 2004
PATENT & TRADEMARK OFFICE

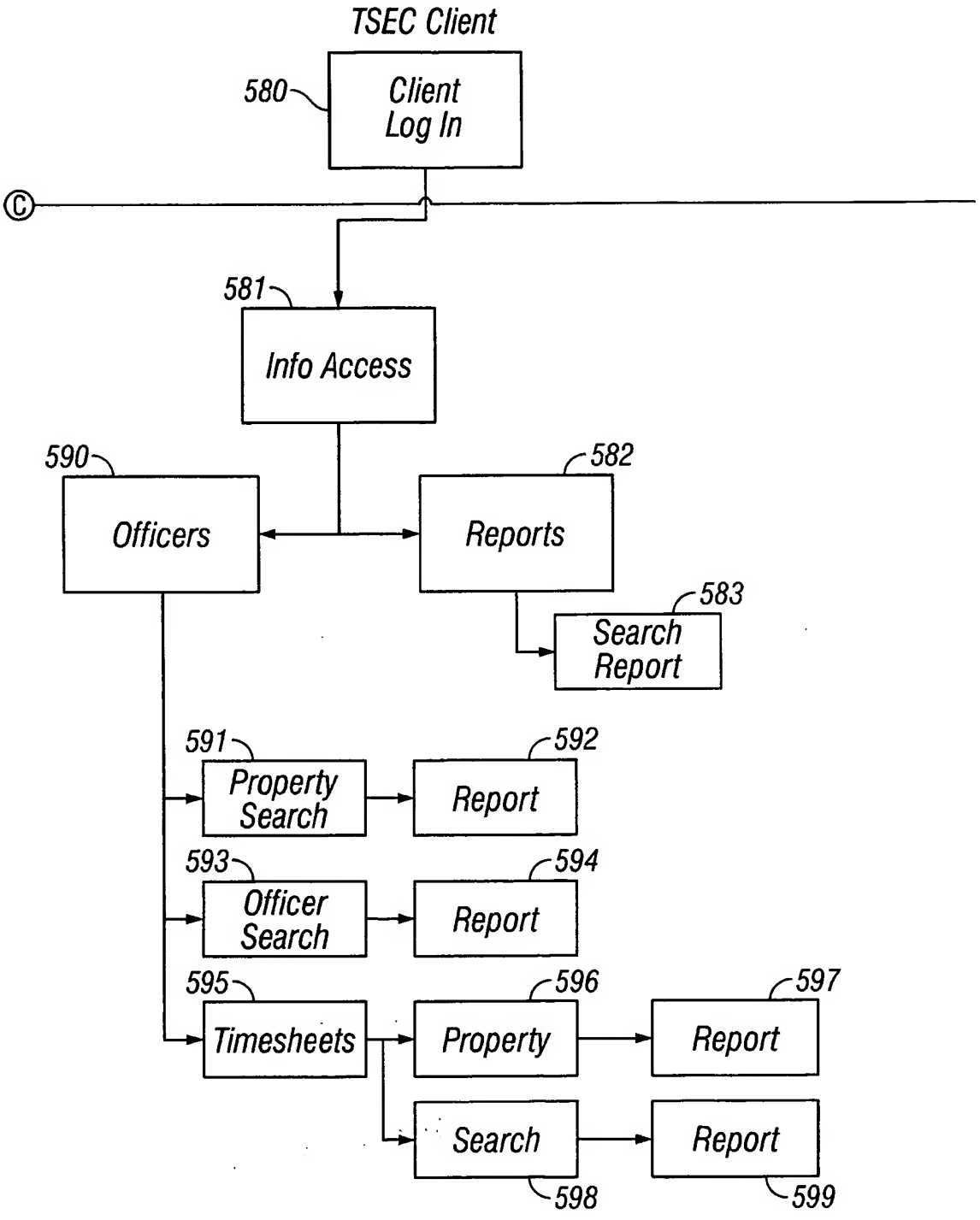


FIG. 5C

OIPE
PATENT & TRADEMARK OFFICE
DEC 08 2004

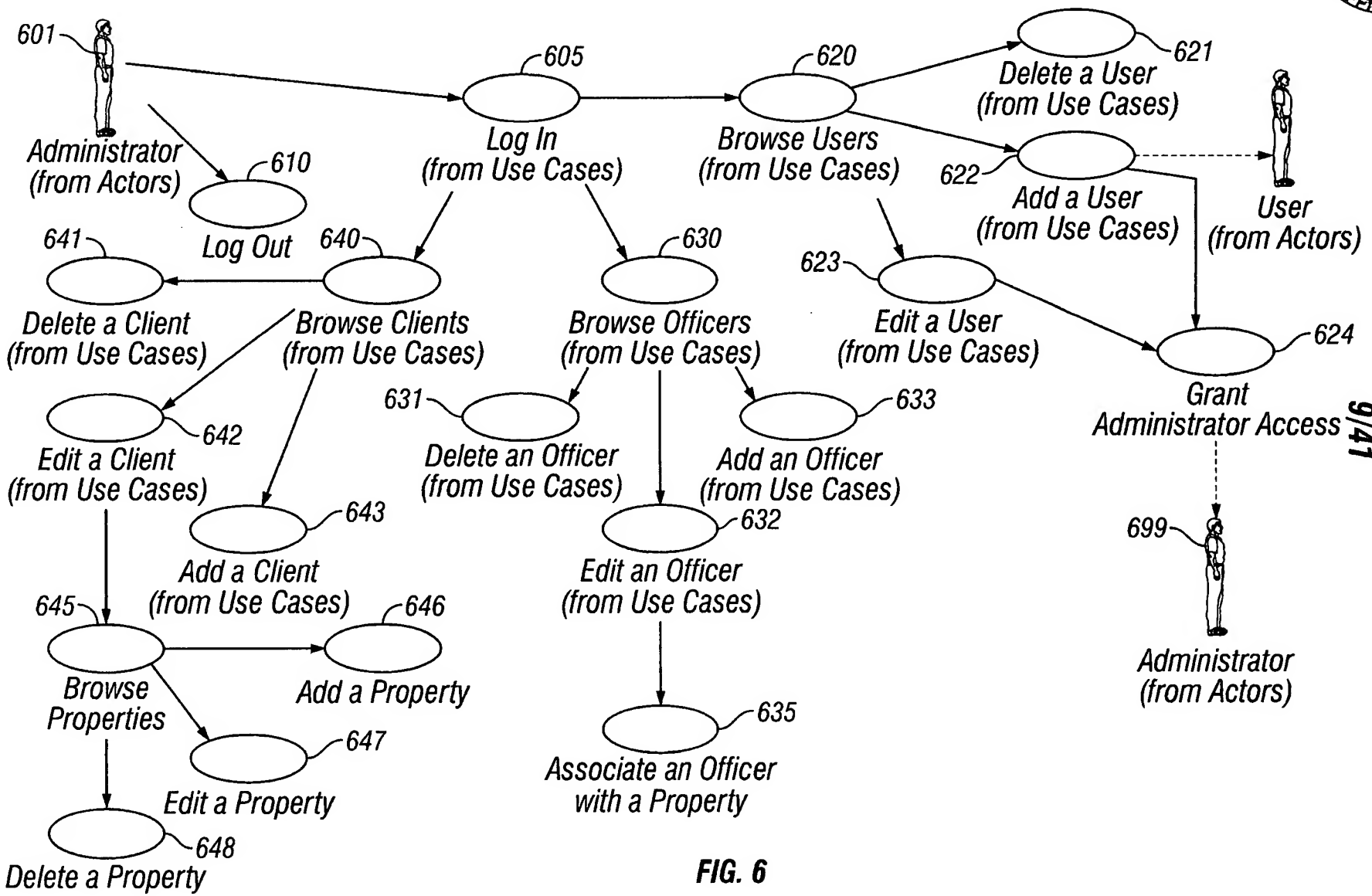


FIG. 6

9/41

Replacement Sheet

OIPE
DEC 0 8 2004
PATENT & TRADEMARK OFFICE

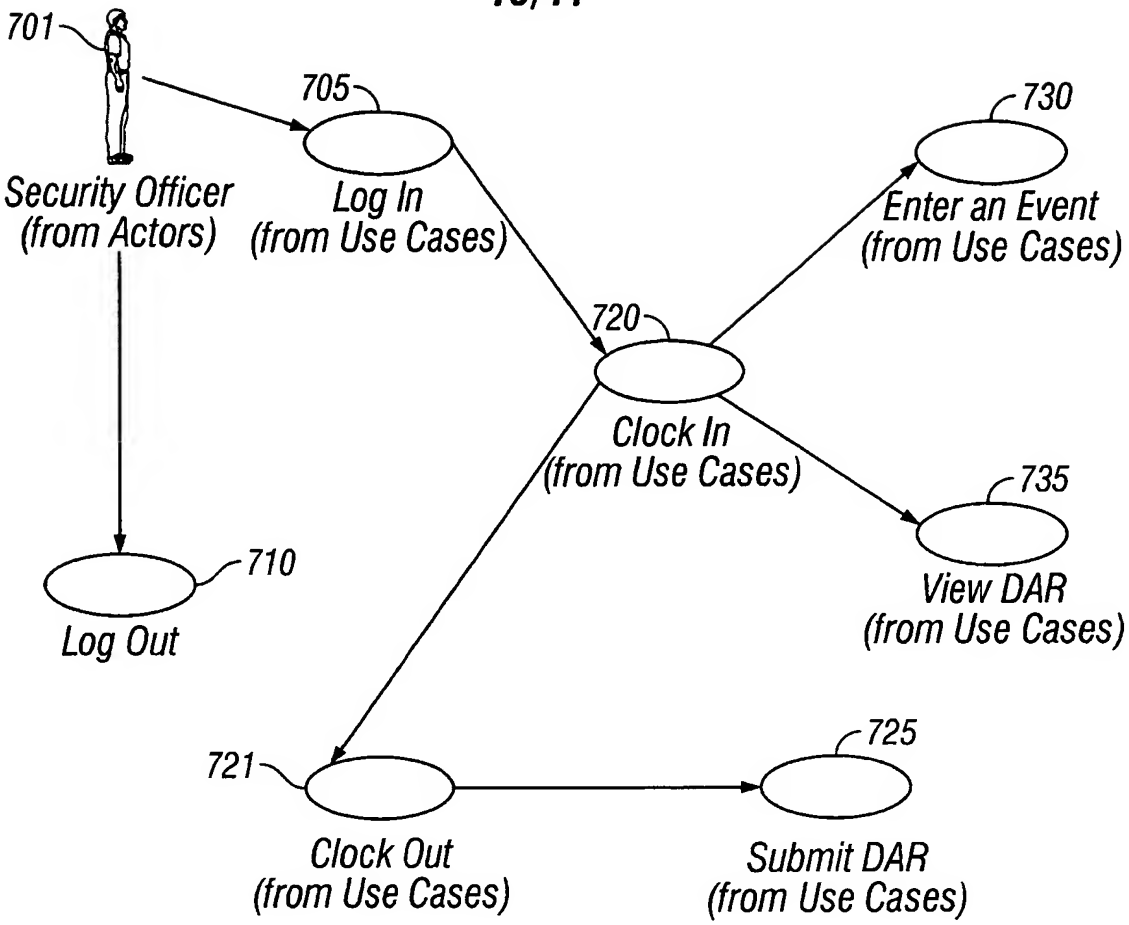


FIG. 7

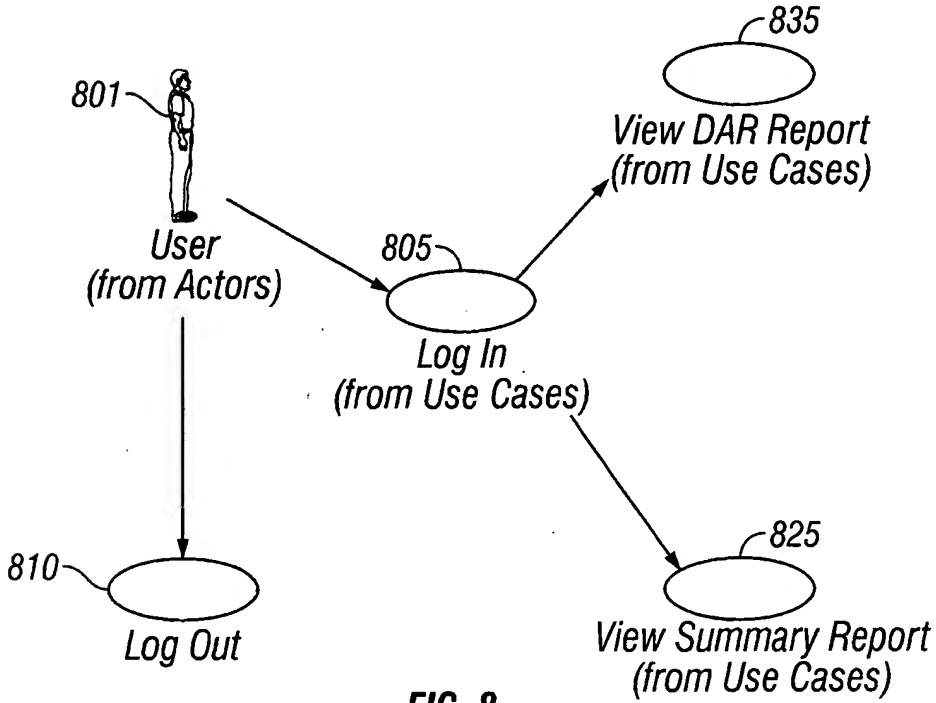
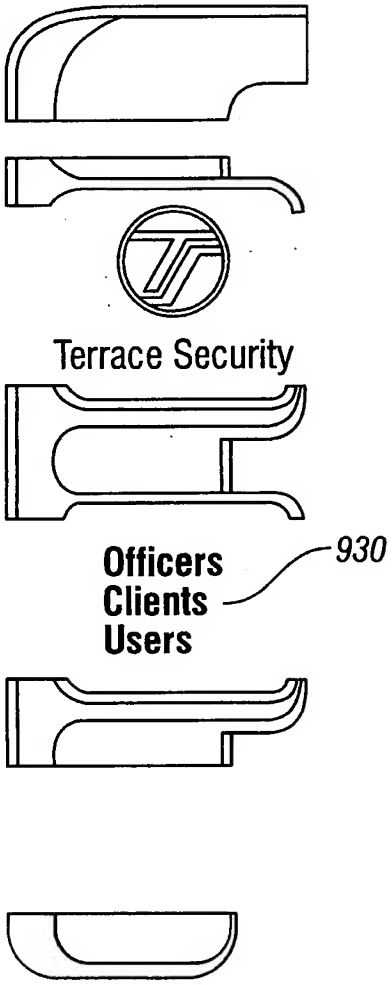


FIG. 8

PATENT & TRADEMARK OFFICE
DEC 0 8 2004
OIPE



Terrace Security Corporation
Online Applications Management Console

Please enter your UserID and password to continue:

UserID 901

Password 910

Continue 920

FIG. 9

PATENT & TRADEMARK OFFICE
DEC 08 2004
OIPE

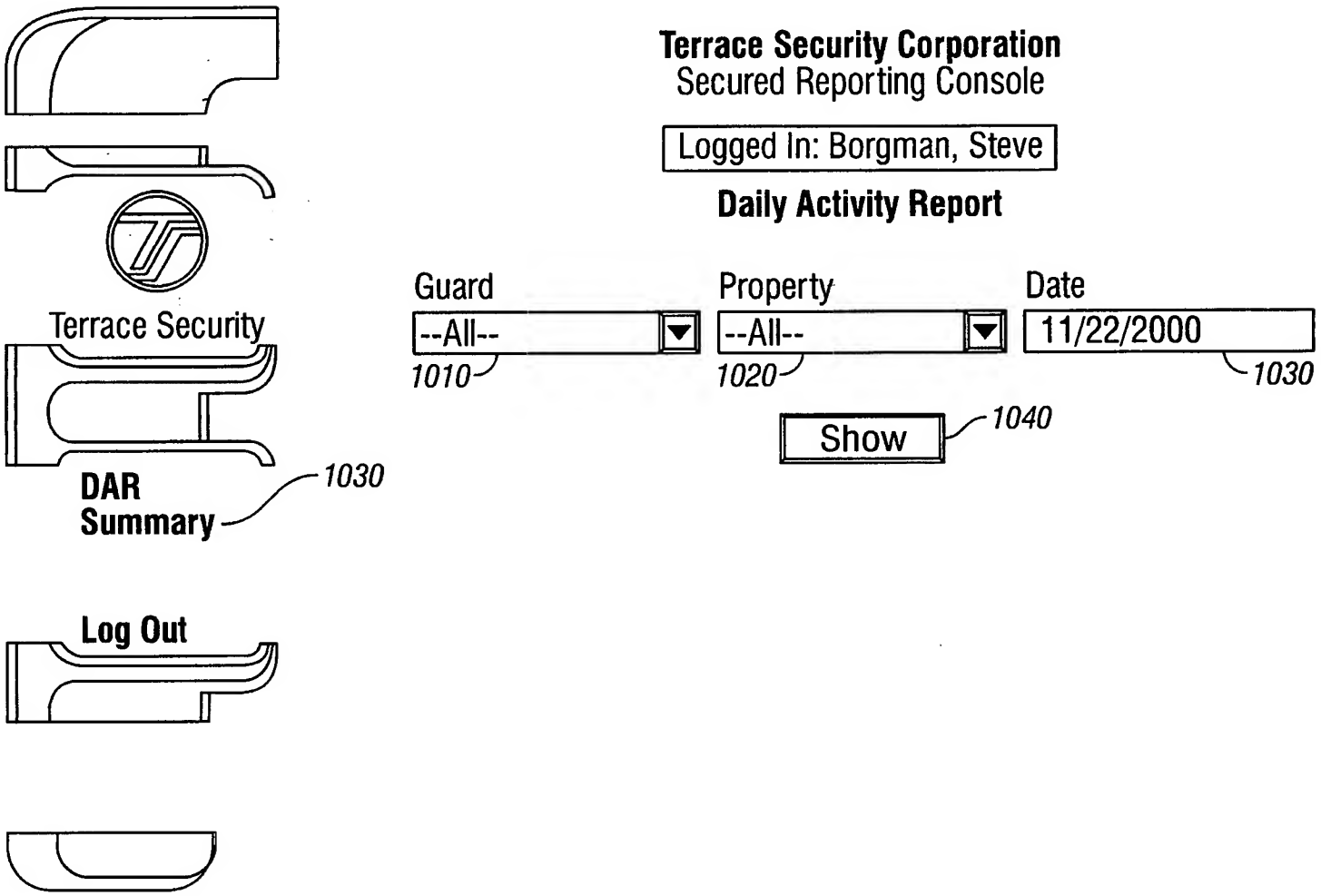
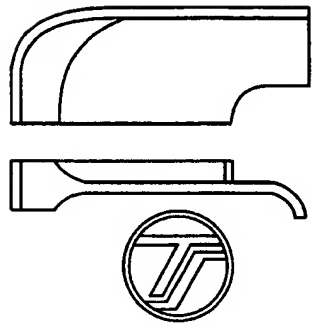


FIG. 10

Replacement Sheet

OIPE JC107
DEC 0 8 2004
PATENT & TRADEMARK OFFICE



Terrace Security Corporation
Secured Reporting Console

Logged In: Borgman, Steve

Daily Activity Report

Shift 1

Guard	Post
Calamari, Manni	Memorial City Mall
Time In	Time Out
10/12/2000 12:22:12 PM	10/12/2000 12:22:26 PM
Shift Code	Radio Number
dg	dfg
Comments	
dzfgdzg	

Time In	Time Out	Code	Comments	IR
1:00:00 AM	1:00:00 AM	2906	dfgdfg	
1:00:00 AM	1:00:00 AM	2918	sdf	

Shift 2

Guard	Post
Calamari, Manni	Memorial City Mall
Time In	Time Out
10/12/2000 5:03:26 PM	10/12/2000 5:03:32 PM
Shift Code	Radio Number
123	123
Comments	
123	

Time In	Time Out	Code	Comments	IR
2:00:00 AM	1:00:00 AM	2927	123	

Shift 3

Guard	Post
Calamari, Manni	Memorial City Mall
Time In	Time Out
10/12/2000 5:03:51 PM	10/12/2000 5:04:54 PM
Shift Code	Radio Number
123	123
Comments	
12312312312321	

Time In	Time Out	Code	Comments	IR
4:00:00 AM	3:00:00 AM	2907	123123	

FIG. 11A

OIPE JC107
DEC 08 2004
PATENT & TRADEMARK OFFICE

Shift 4

Guard	Post
Calamari, Manni	Memorial City Mall
Time In	Time Out
10/12/2000 5:05:04 PM	10/12/2000 5:05:08 PM
Shift Code	Radio Number
sfe	sdf

Comments
asdfasd

Time In	Time Out	Code	Comments	IR

Shift 5

Guard	Post
Calamari, Manni	Memorial City Mall
Time In	Time Out
11/16/2000 8:22:58 PM	11/17/2000 11:38:04 AM
Shift Code	Radio Number

Comments

Time In	Time Out	Code	Comments	IR
1:00:00 AM	1:00:00 AM	1607		
1:00:00 AM	1:00:00 AM	1601		
1:00:00 AM	1:00:00 AM	1603		
1:00:00 AM	1:00:00 AM	1603		
1:00:00 AM	1:00:00 AM	1603		
1:00:00 AM	1:00:00 AM	1603		Y
1:00:00 AM	1:00:00 AM	1604		
1:00:00 AM	1:00:00 AM	1605		

Shift 6

Guard	Post
Calamari, Manni	Memorial City Mall
Time In	Time Out
11/17/2000 11:38:10 AM	11/17/2000 11:40:56 AM
Shift Code	Radio Number
412	234

Comments

Time In	Time Out	Code	Comments	IR
1:00:00 AM	1:00:00 AM	1615	qwe	
1:00:00 AM	1:00:00 AM	1600		

Shift 7

Guard	Post
Calamari, Manni	Memorial City Mall
Time In	Time Out
11/17/2000 11:41:05 AM	11/20/2000 8:01:52 AM
Shift Code	Radio Number
SDF	asf

Comments
xsg

Time In	Time Out	Code	Comments	IR

FIG. 11B

OIPE JC107 DEC 08 2004 PATENT & TRADEMARK OFFICE

Shift 8

Guard: Calamari, Manni
Post: Memorial City Mall
Time In: 11/20/2000 8:02:02 AM
Time Out: 11/21/2000 3:12:03 PM
Shift Code: tewt
Radio Number: tet
Comments: asretae

Time In	Time Out	Code	Comments	IR
2:03:00 AM	5:00:00 AM	1604	comment	Y

Shift 9

Guard: Calamari, Manni
Post: Memorial City Mall
Time In: 11/21/2000 3:12:18 PM
Time Out: 11/21/2000 3:17:34 PM
Shift Code: wer
Radio Number: werwer
Comments: erwer

Time In	Time Out	Code	Comments	IR
1:00:00 AM	2:00:00 AM	1610	comments	Y
5:00:00 AM	6:00:00 AM	1607	ar	Y
5:00:00 AM	6:00:00 AM	1607	ar	Y

Shift 10

Guard: Calamari, Manni
Post: Memorial City Mall
Time In: 11/21/2000 3:56:21 PM
Time Out: 11/21/2000 4:07:48 PM
Shift Code: we
Radio Number: wet
Comments: qr

Time In	Time Out	Code	Comments	IR
1:00:00 AM	1:00:00 AM	1607	comment	Y
8:00:00 AM	9:00:00 AM	1604		Y
1:00:00 AM	1:00:00 AM	1605	comment goes here...	Y
1:00:00 AM	1:00:00 AM	1600		Y
1:00:00 AM	1:00:00 AM	1600		Y

Shift 11

Guard: Calamari, Manni
Post: Memorial City Mall
Time In: 11/21/2000 9:09:58 PM
Time Out: 11/22/2000 9:20:43 AM
Shift Code: wr3
Radio Number: wer
Comments: wrwaer

Time In	Time Out	Code	Comments	IR

FIG. 11C

OIPE
DEC 0 8 2004
PATENT & TRADEMARK OFFICE

Shift 12

Guard
Calamari, Manni
Time In
10/12/2000 5:03:38 PM
Shift Code
123
Comments
123123

Post
property 1
Time Out
10/12/2000 5:03:43 PM
Radio Number
123

Time In	Time Out	Code	Comments	IR
7:00:00 AM	6:00:00 AM	2940	12312321	

Shift 13

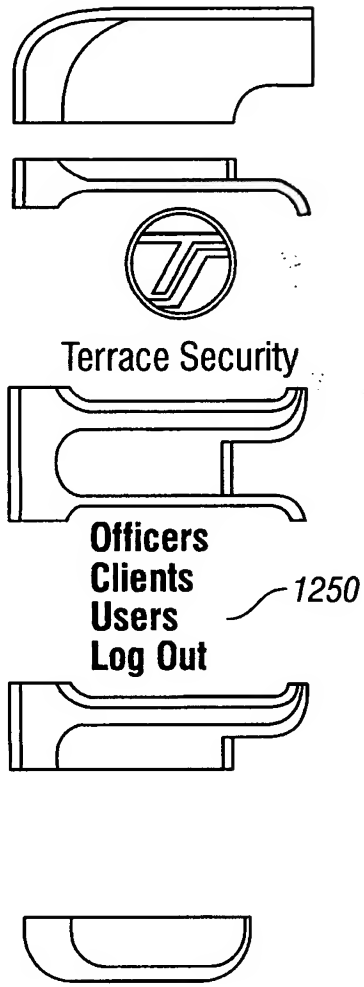
Guard
Calamari, Manni
Time In
11/22/2000 9:21:02 AM
Shift Code
1234
Comments
comment goes here

Post
property 1
Time Out
11/22/2000 9:24:03 AM
Radio Number
12345

Time In	Time Out	Code	Comments	IR
1:00:00 AM	1:00:00 AM	1601	comments for the event go here	Y

FIG. 11D

PATENT & TRADEMARK OFFICE USPTO OIPE DEC 0 8 2004



Terrace Security Corporation
Online Applications Management Console

Logged In: Borgman, Steve

Officer Admin

	Last Name	First Name	Badge #	Bio
◉	Calamari	Manni	111	Cobol Teacher
○	Melancon	Robb	555	
○	Officer	New	999	
○	Samson	Freddie	333	editreee
○	Waggoner	Ian	19	Me
○	Whipple	Steve	222	

1210

1220 Edit Selected Officer >>

1230 Delete Selected Officer

~OR~

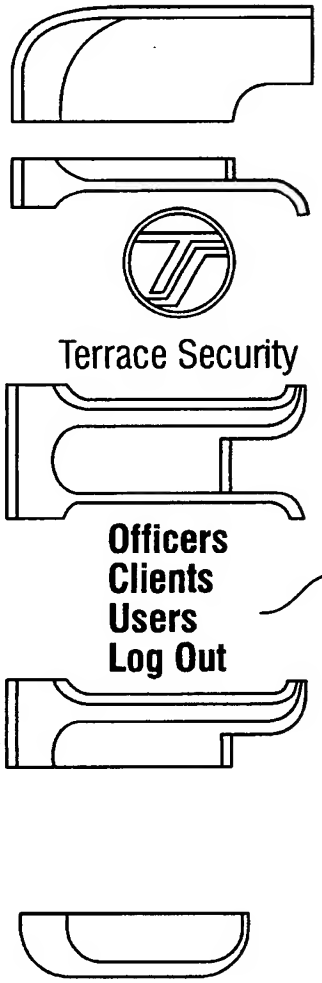
1240 Add New Officer

FIG. 12

17/41

Replacement Sheet

PATENT & TRADEMARK OFFICE
DEC 0 8 2004
OIPE



Terrace Security Corporation
Online Applications Management Console

Logged In: Borgman, Steve

Client Admin

	Client Name	Contact Name	Phone	Email
◉	MetroNational	Jeff Jarvis	718-207-4400 x7184	jjarvis@
	Properties: property 1, new property-edited, new property 2, new property 3-edited			
○	General Growth Partners	First Name	555-555-5555	first@first
	Properties: Memorial City Mall, Deerbrook Mall, Property 3			
○	GMH Capital			
	Properties:			

1310

1320 Edit Selected Client >>

1330 Delete Selected Client

~OR~

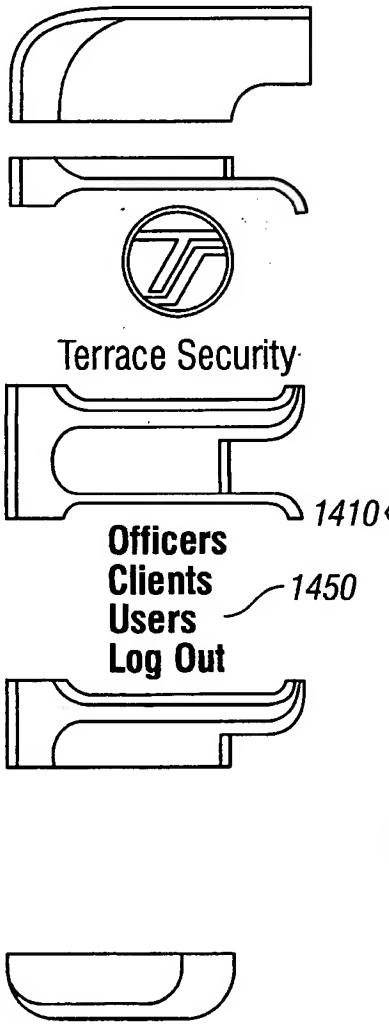
1340 Add New Client

FIG. 13

18/41

Replacement Sheet

PATENT & TRADEMARK OFFICE
DEC 08 2004
OIPE



Terrace Security Corporation
Online Applications Management Console

Logged In: Borgman, Steve

User Admin

	Last Name	First Name	User ID	Admin
◉	Borgman	Steve	steve	Yes
○	Hays	Wayne	wayne	Yes
○	Madison	Carmen	carm	Yes
○	Marcis	Doug	doug	Yes
○	Michaels	Bob	bob	Yes
○	Vanderbilt	Arthur	arthur	Yes
○	Waggoner	Ian	ian	Yes

1410

1420 Edit Selected User >>

1430 Delete Selected User

~OR~

1440 Add New User

FIG. 14

Replacement Sheet

PATENT & TRADEMARK OFFICE DEC 08 2004 OIPE

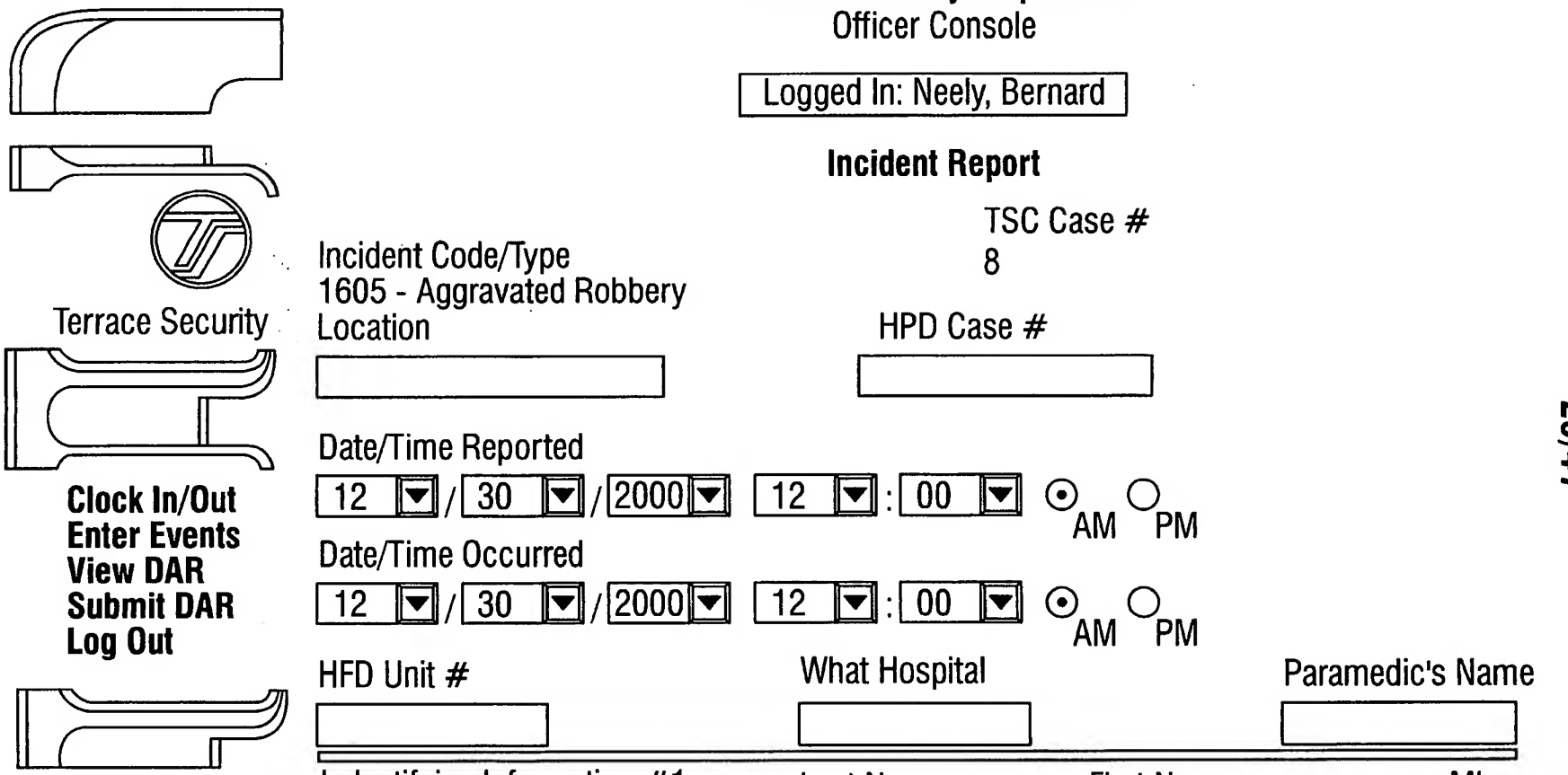


FIG. 15A

Replacement Sheet

PATENT & TRADEMARK OFFICE
DEC 0 8 2004
OIPE

Residence Phone | Business Phone | DOB 12 / 30 / 2000

Address | SSN | DL

Employer | Department/Property

Suspect is Minor: ○ Yes ◉ No | Parent/Guardian Notified: ○ Yes ◉ No | By Whom | Name of Notified | Time 12 : 00 ◉ AM ○ PM

Indentifying Information #2: ◉ SU ○ C ○ W | Last Name | First Name | MI

Residence Phone | Business Phone | DOB 12 / 30 / 2000

Address | SSN | DL

FIG. 15B

Replacement Sheet

PATENT & TRADEMARK OFFICE DEC 08 2004 OIPE

Employer | Department/Property

Suspect is Minor: ○ Yes ⊙ No | Parent/Guardian Notified: ○ Yes ⊙ No | By Whom | Name of Notified | Time: 12 : 00 ⊙ AM ○ PM

Indentifying Information #3: ⊙ SU ○ C ○ W | Last Name | First Name | MI

Residence Phone | Business Phone | DOB: 12 / 30 / 2000

Address | SSN | DL

Employer | Department/Property

FIG. 15C

PATENT & TRADEMARK OFFICE
DEC 08 2004
OIPE

Suspect is Minor ○ Yes ◉ No

Parent/Guardian Notified ○ Yes ◉ No

By Whom

Name of Notified

Time 12 : 00 ◉ AM ○ PM

Vehicle Info #1	Vehicle Info #2	Vehicle Info #3
◉ SU ○ C ○ W	◉ SU ○ C ○ W	◉ SU ○ C ○ W
Year	Year	Year
Towed ○ Yes ◉ No	Towed ○ Yes ◉ No	Towed ○ Yes ◉ No
Make	Make	Make
Model	Model	Model
Color	Color	Color
License Plate #	License Plate #	License Plate #
VIN	VIN	VIN

FIG. 15D

Replacement Sheet

OIPE
DEC 0 8 2004
PATENT & TRADEMARK OFFICE

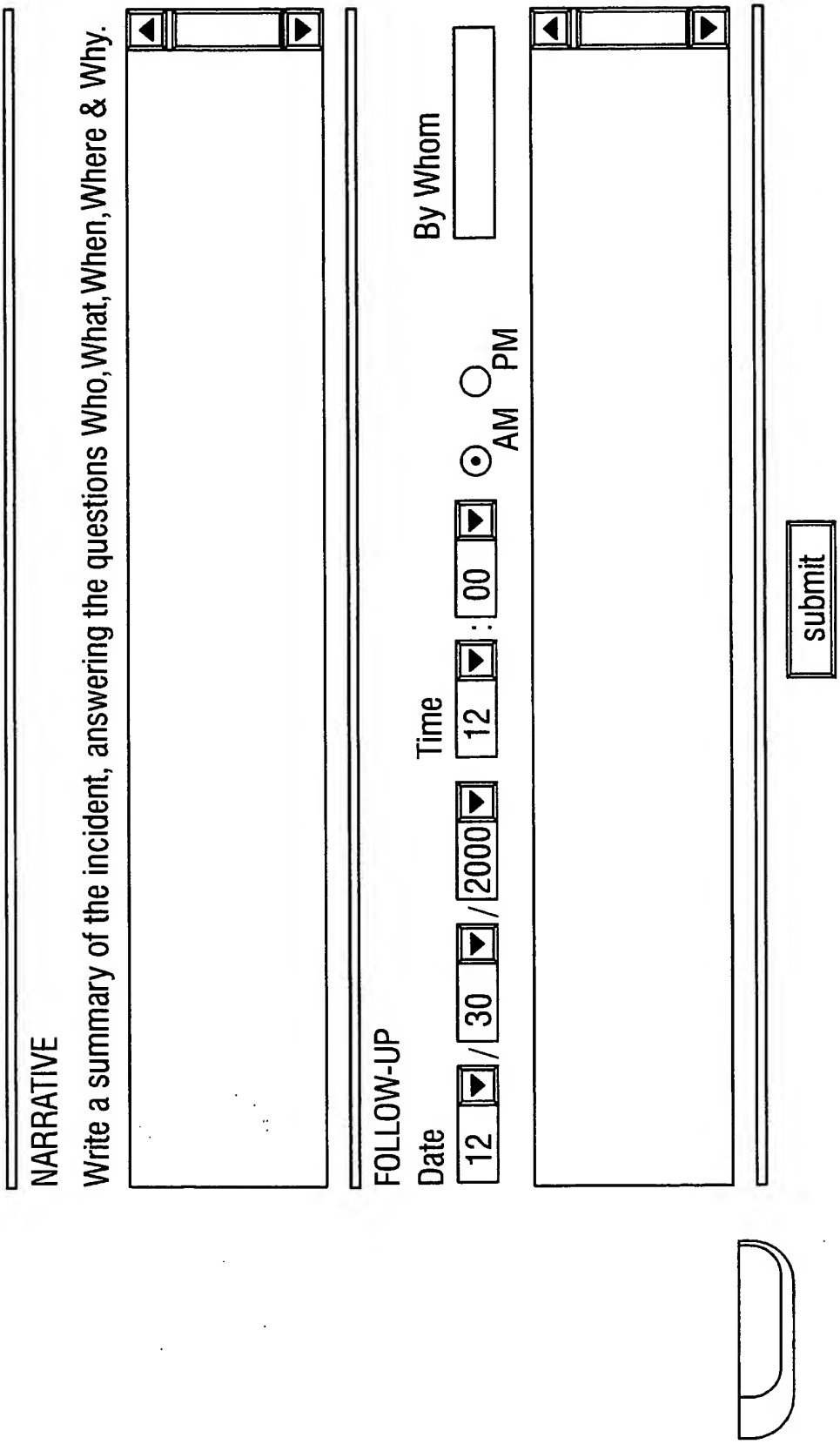
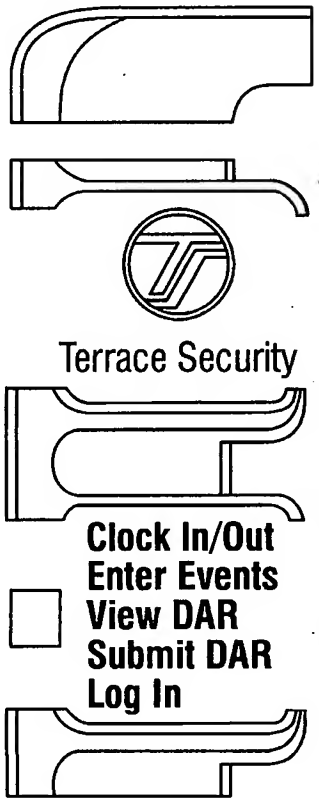


FIG. 15E

PATENT & TRADEMARK OFFICE
DEC 0 8 2004
OIPE
JC107



Terrace Security Corporation

Officer Console

Incident Investigation Report

TSC Case # [ ]

I. General Information

Date of Incident: [01] / [01] / [2000] Time of Incident: [01] : [01] am [ ] pm [ ]

Day of Week: [Monday]

Date Reported to You: [01] / [01] / [2000] Time Reported to You: [01] : [01] am [ ]

pm [ ] By Whom: [ ]

Property Name & Location: [ ]

Specific Location of Incident: [ ]

(describe all identifying factors of exact place of incident: measurements, directions, etc.)

25/41

Replacement Sheet

FIG. 16A

PATENT & TRADEMARK OFFICE
DEC 08 2004
USPTO

II. THE COMPLAINTANT - Check one: ☐ Tenant ☐ Visitor ☐ Contractor ☐ Employee:
Complete Sections I,II,VII & IX

Last Name: First Name: ☐ Male ☐ Female

Address: SSN:

City: State: Zip: Phone #:( )

Physical Disabilities:

Age: Height: ' " Weight:

Pregnant? ☐ Yes ☐ No If yes, how many months 1

Does Complaintant wear glasses? ☐ Yes ☐ No If yes, what kind

Place of Employment: Position:

Address:

City: State: Zip: Phone #:( )

FIG. 16B

PATENT & TRADEMARK OFFICE
DEC 0 8 2004
OIPE

Driver's Liscense # [ ] State: [ ] Date of Expiration : [01] / [01] / [2000]

Vehicle Description: [ ] License Plate # : [ ] State: [ ]

Vehicle Insurance?: ☐ Yes ☐ No Insurance Company: [ ]

Policy # [ ] Policy Holder: [ ]

III. FIRST AID (treatment Rendered to stabalize Complaintant)

☐ Offered ☐ Not Offered - why? [ ]

☐ Offer Declined By whom; why? [ ]

☐ Taken to Hospital Hospital Name? [ ]

Taken by: ☐ Ambulance HFD Unit # [ ] Paramedic's Name [ ]

Replacement Sheet

FIG. 16C

PATENT & TRADEMARK OFFICE USPTO OIPE DEC 08 2004

☐ Self ☐ Other, Explain:

Taken at Whose Request? ☐ Complaintant ☐ Other, Explain:

Emergency Contact Notified? ☐ Yes ☐ No ☐ N/A Name of Contact:

IV. CONDITION OF THE COMPLAINANT (For SLIP/FALL INCIDENT Only)

A. BEFORE the Incident

Carrying anything? ☐ Yes ☐ No If yes, what was being carried?

B. AFTER the Incident

Describe any visible injury or damage to clothing

Complainant's description of any injury and where on their body it's located

FIG. 16D

Replacement Sheet

PATENT & TRADEMARK OFFICE
DEC 08 2004
OIPE

Describe Complainant's reaction to the incident

Describe shoes worn by Complainant

Sole materials: ○ Leather ○ Rubber ○ Vinyl ○ Wood ○ Other-describe

Describe heels (height, material, condition):

Overall condition of shoes: ○ Good ○ Average ○ Poor

V. INCIDENT INVOLVING MINORS

Was the minor accompanied by anyone at the time of the Incident? ○ Yes ○ No If yes, who?

Relationship to Minor

FIG. 16E

Replacement Sheet

PATENT & TRADEMARK OFFICE
DEC 0 8 2004

If unaccompanied, was someone responsible for the minor? ○ Yes ○ No If yes, who?

Relationship to Minor

Where was this person at the time of the incident?

VI. INCIDENT DESCRIPTION

Complainant's detailed description of how the incident occurred (what does the Complainant feel *caused* the incident?). If the Complainant is unable to tell you what happened, reconstruct as much as you can from physical evidence or witnesses-do not assume any facts about the incident.

A. Description of the Incident Site

1. Type of Walkway:

○ Floor ○ Stairway ○ Ramp ○ Street ○ Escalator ○ Parking Lot ○ Other-describe

2. Surface material:

Replacement Sheet

FIG. 16F

PATENT & TRADEMARK OFFICE
DEC 0 8 2004
OIPE

○ Carpet ○ Vinyl tile ○ Ceramic tile ○ Terrazo ○ Marble ○ Quarry Tile ○ Rug

○ Grass ○ Concrete ○ Asphalt ○ Gravel ○ Metal ○ Dirt ○ Other-describe

3. Foreign substance present? (Soda, water, ice, snow, etc.) ○ Yes ○ No

What does substance appear to be?

Describe substance: Color

Odor

Amount

Spill pattern

Describe: Texture

FIG. 16G

Replacement Sheet

PATENT & TRADEMARK OFFICE
DEC 08 2004
OIPE

(oily, gritty, bubbly, etc.) Consistency [ ] (melted, crushed, solid, etc.)

4. Skid/streak marks ○ Yes ○ No Substance on shoes or clothing ○ Yes ○ No

How did substance come to be on the floor?

[ ]

5. Any other object involved? ○ Yes ○ No If yes, describe object/composition

[ ]

Location of object

[ ]

Reason for location of object

[ ]

Anything unusual about object?

[ ]

(broken, unstable, not in usual place, etc.)

B. Unusual Surface Conditions Present? ○ Yes ○ No If yes, describe nature of condition

[ ]

Replacement Sheet

FIG. 16H

PATENT & TRADEMARK OFFICE
DEC 08 2004
OIPE
SC107

Dimensions [ ] Debris present? ○ Yes ○ No If yes, describe

[ ]

C. Lighting Conditions

1. ○ Natural ○ Artificial-describe

[ ]

(type of bulb, etc.)

2. Does the complainant feel that lighting was a contributing factor in causing the incident?

○ Yes ○ No If yes, explain

[ ]

D. Weather Conditions

Describe outdoor weather, even if incident was inside

[ ]

(cloudy, sunny, snowing, raining, etc.)

VII. PHOTOGRAPHS

Were photos taken? ○ Yes ○ No How many?

[ ]

FIG. 16I

Replacement Sheet

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By whom?

Date & Time Taken | Where are photos stored?

VIII. WITNESSES

Ask the following questions to each person at or near the incident scene. Include all people who might have seen the complainant or the scene shortly before, during or just after the incident.

A.

Name | Address

City | State

Zip

Phone#

What was this person's involvement with the incident?

FIG. 16J

Replacement Sheet

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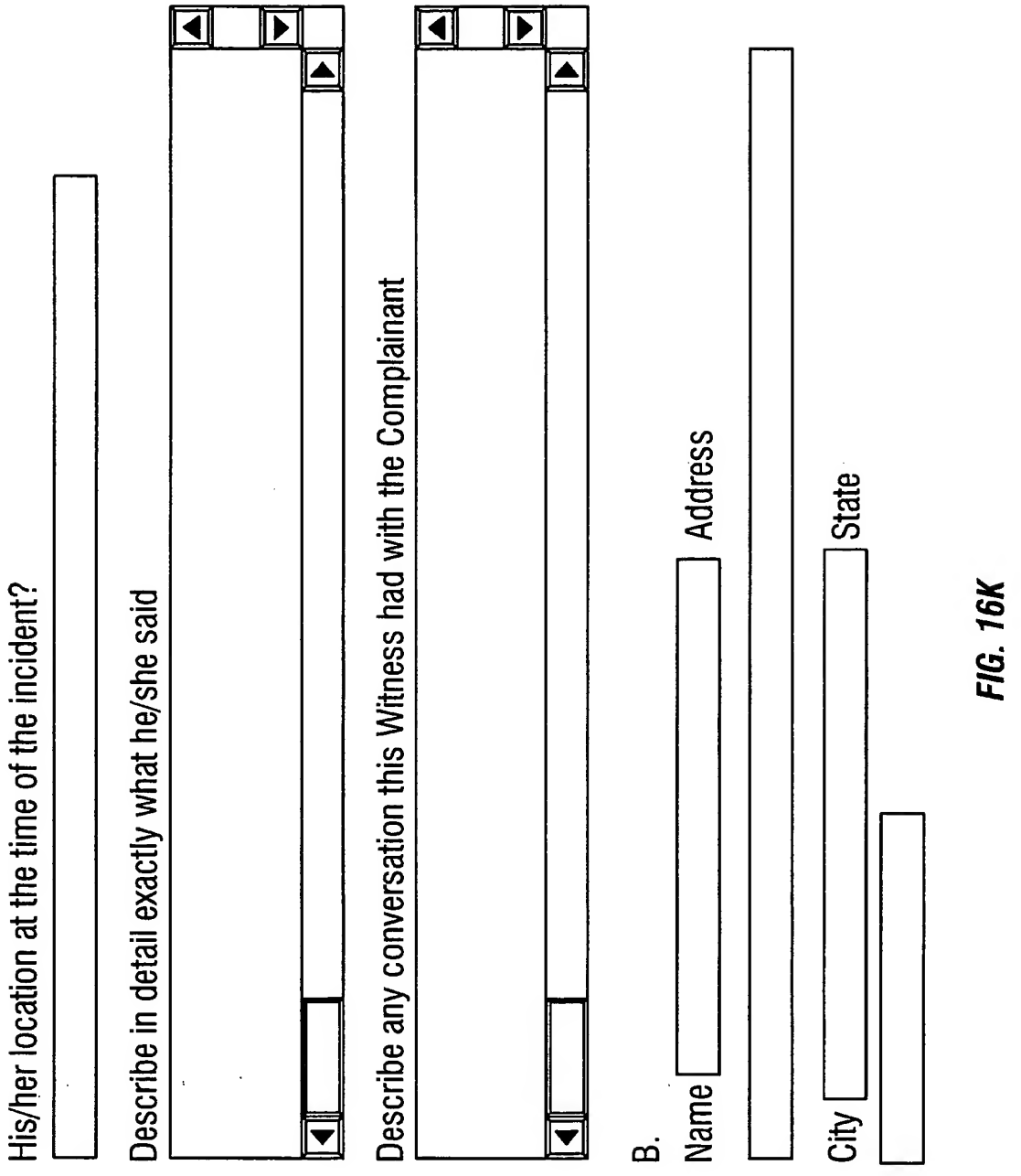

FIG. 16K

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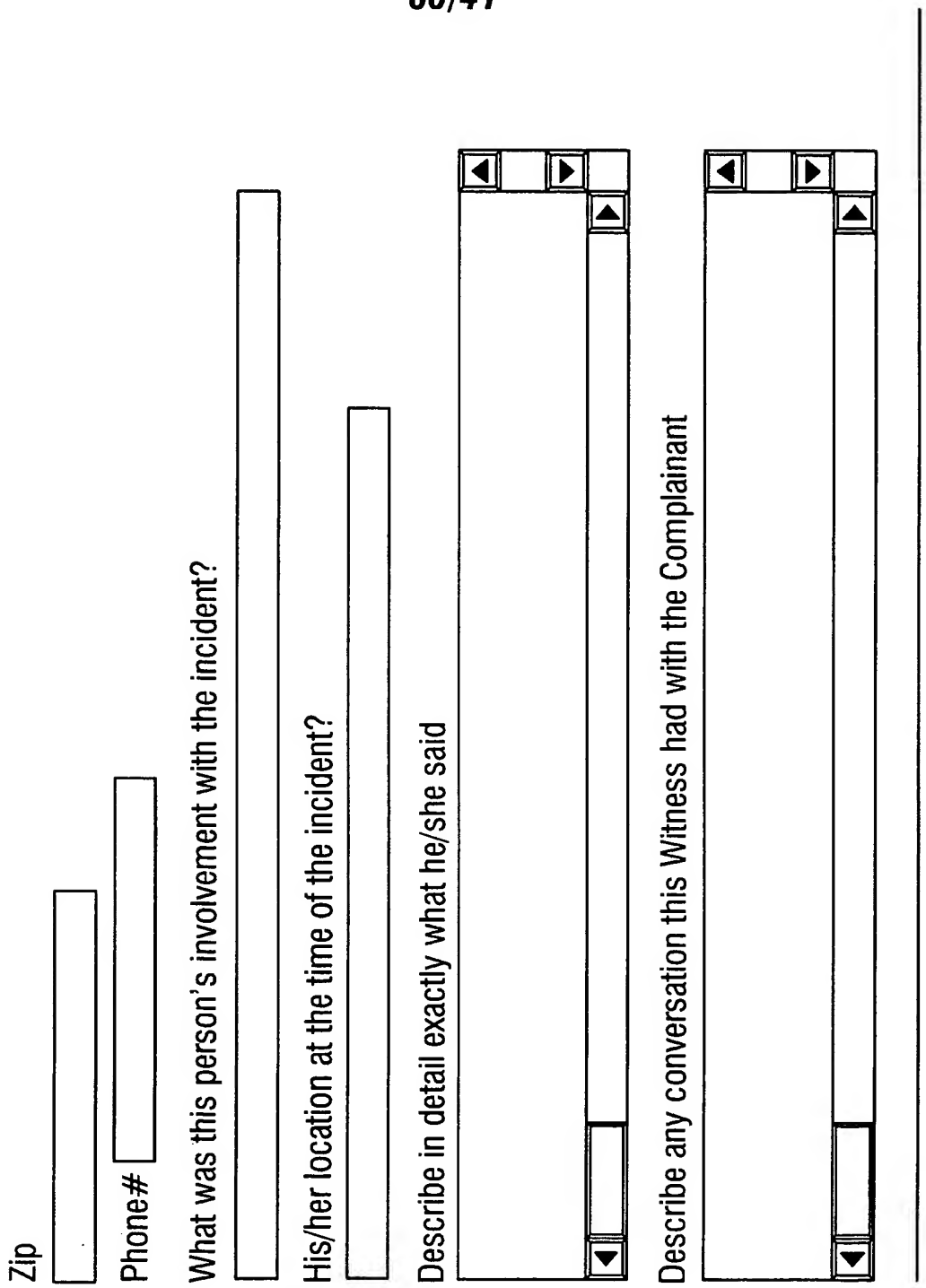

FIG. 16L

OIPE
DEC 08 2004
PATENT & TRADEMARK OFFICE

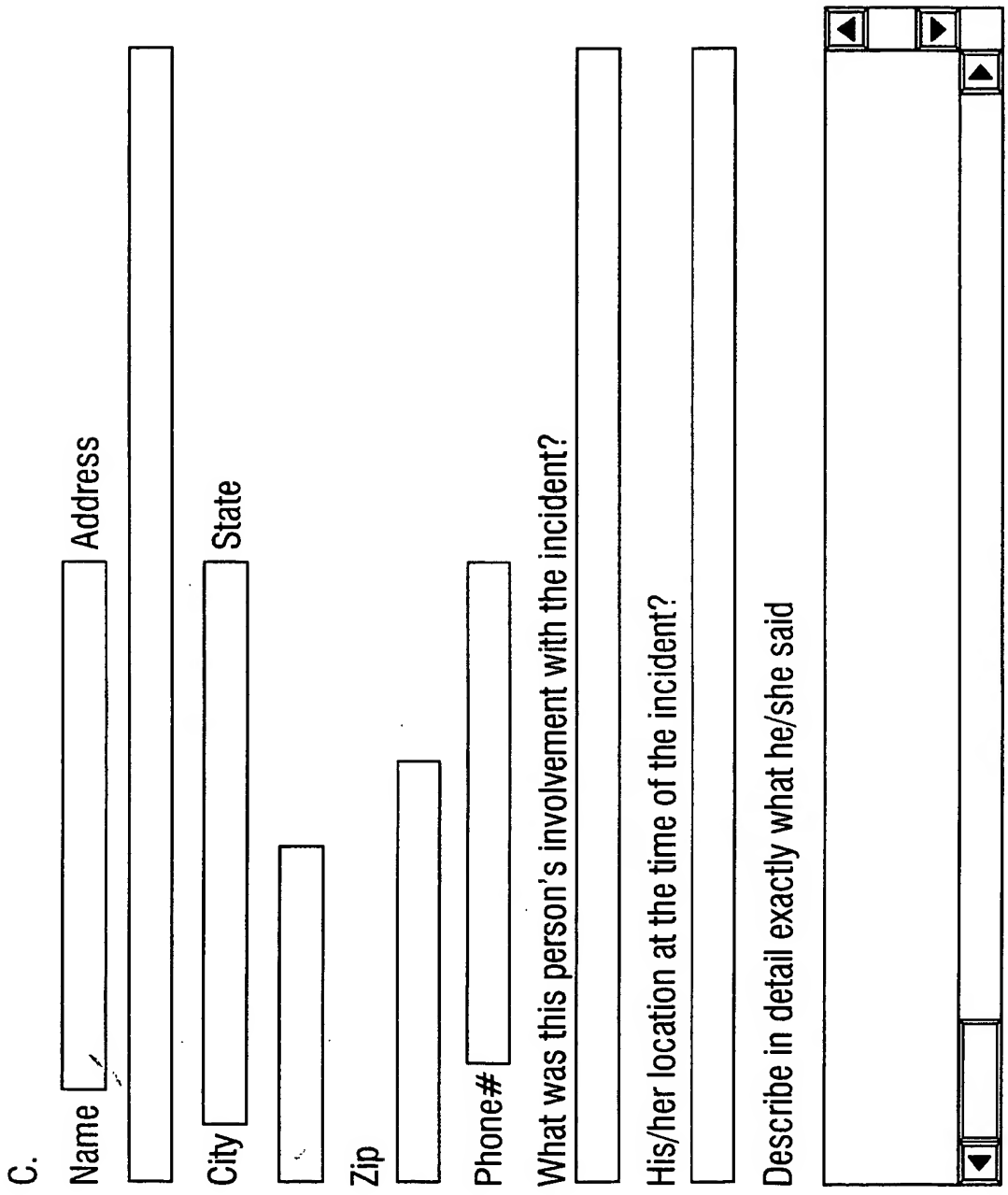

FIG. 16M

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Describe any conversation this Witness had with the Complainant

IX. EMPLOYEE INCIDENT

Department

Title

Supervisor

Type of incident: ◯ Injury ◯ Vehicle ◯ Property Damage

Type of injury

FIG. 16N

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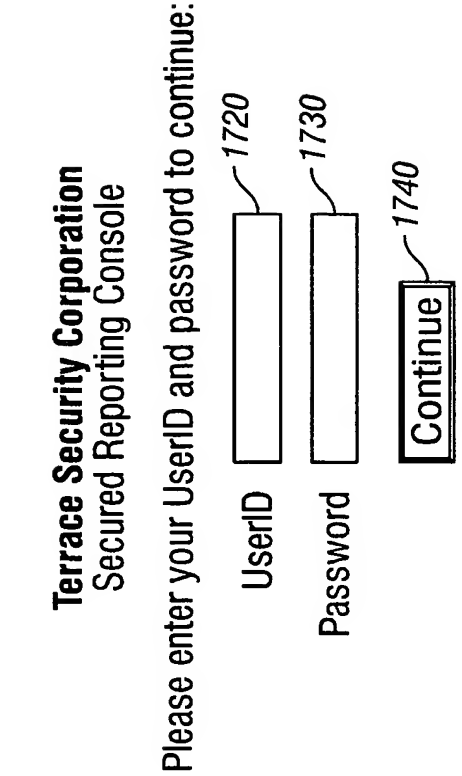

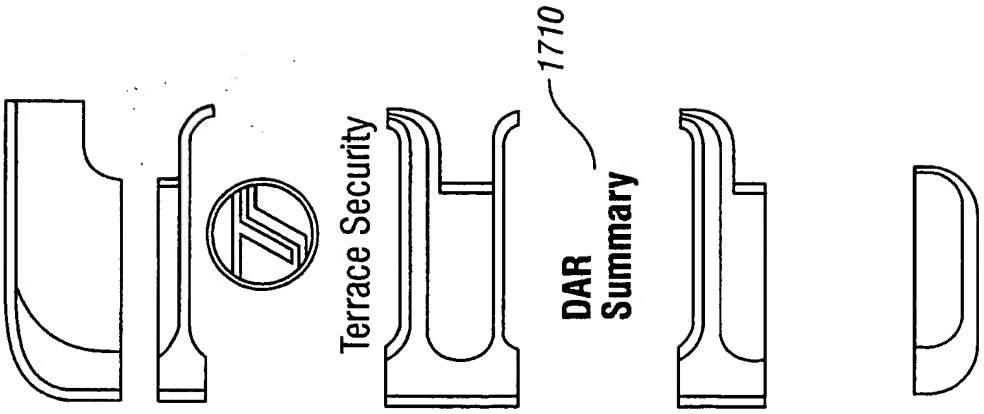

FIG. 17

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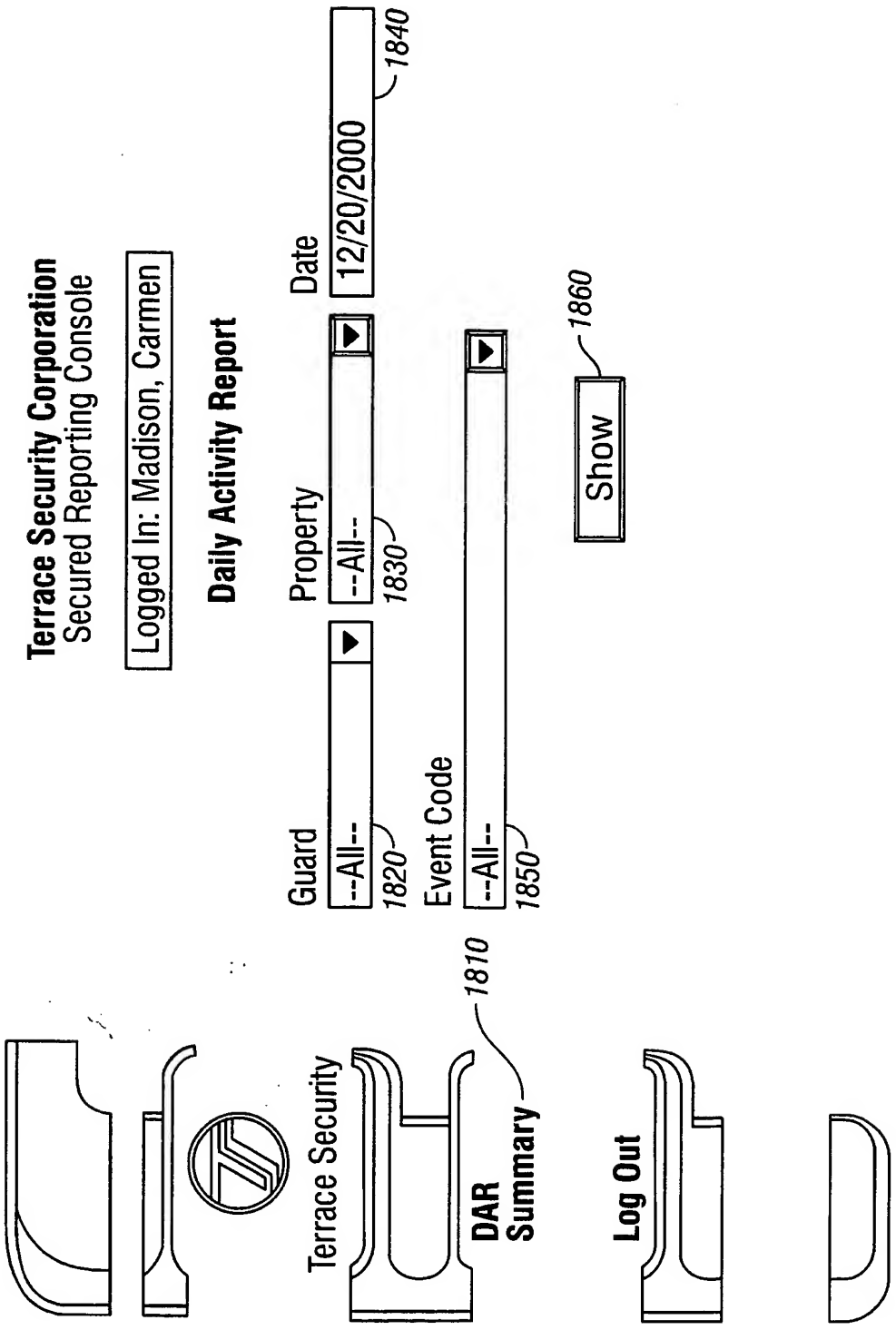

FIG. 18

OIPE
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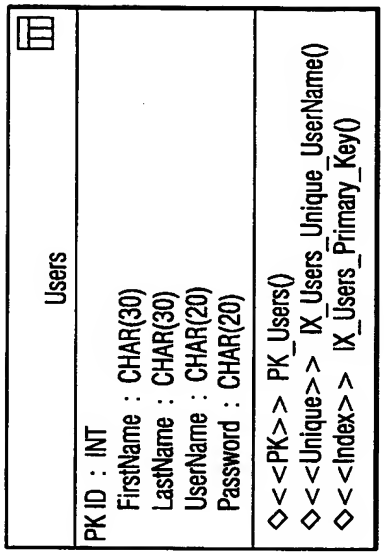
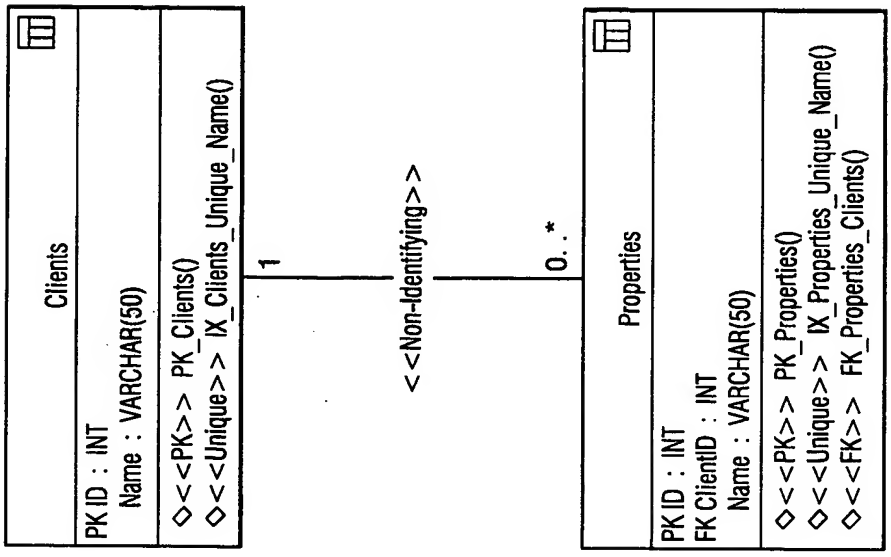


FIG. 19A



Database Diagram

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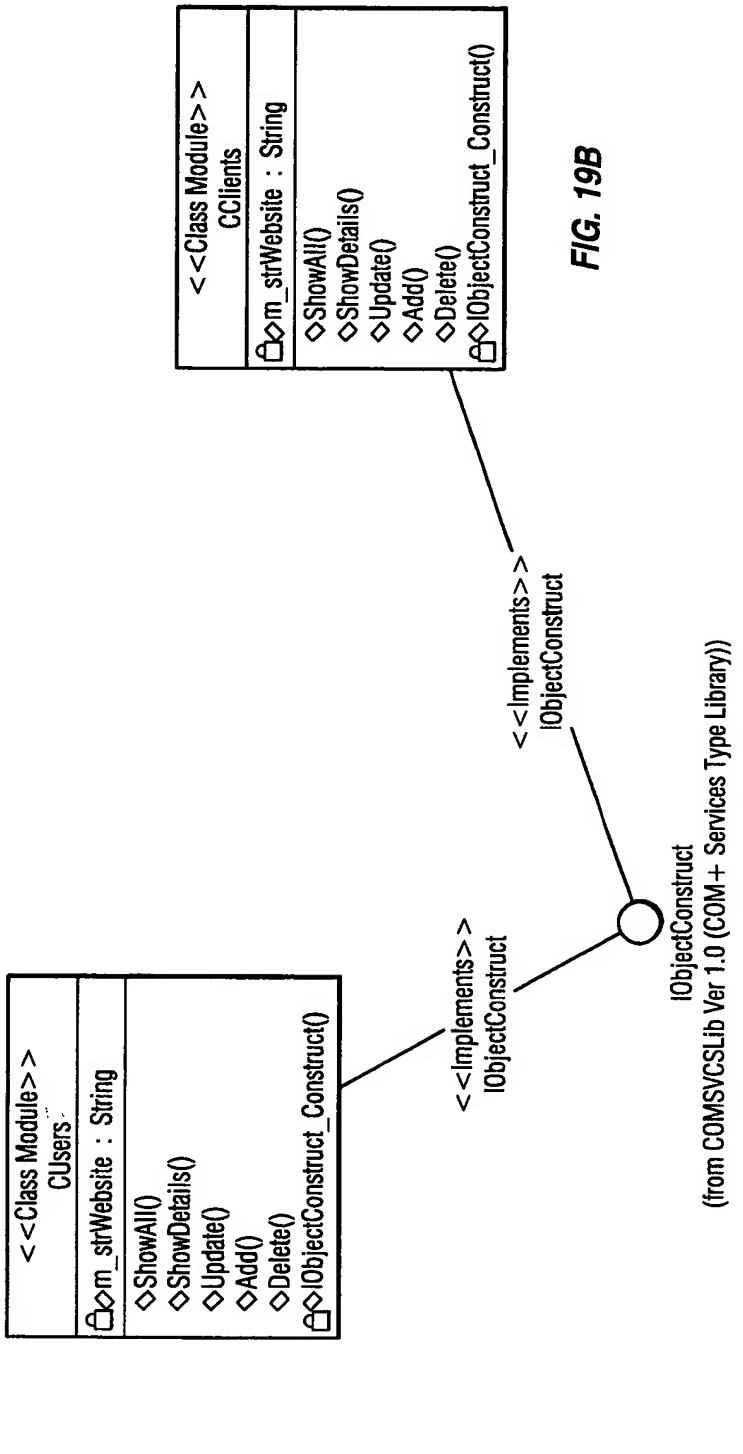

FIG. 19B

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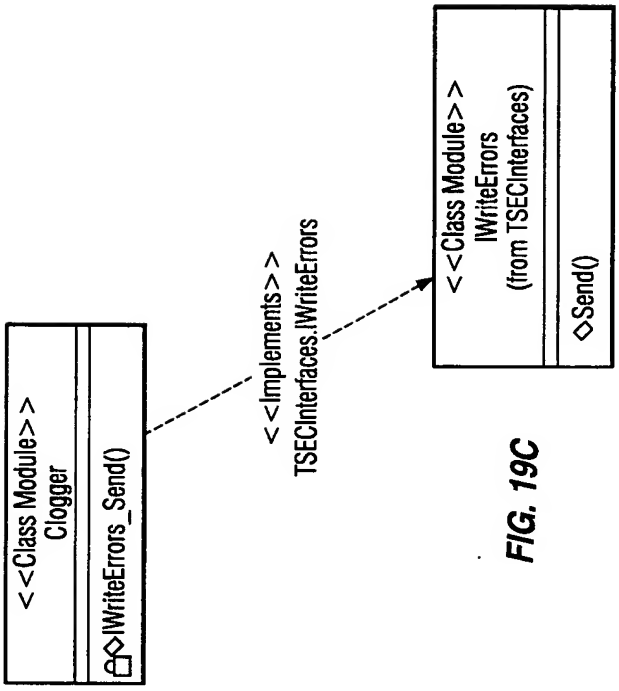

FIG. 19C

Error Logging

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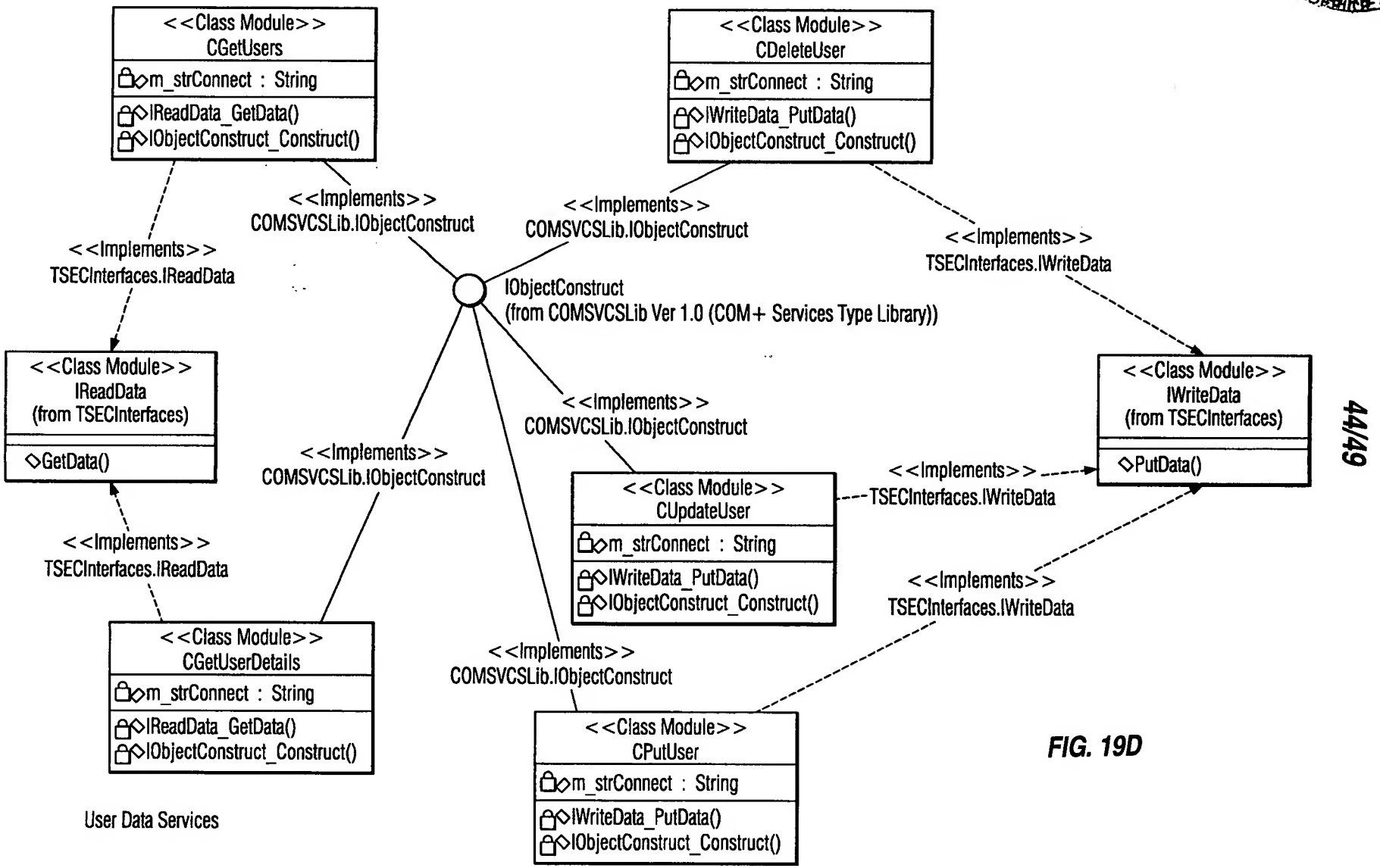

FIG. 19D

Replacement Sheet

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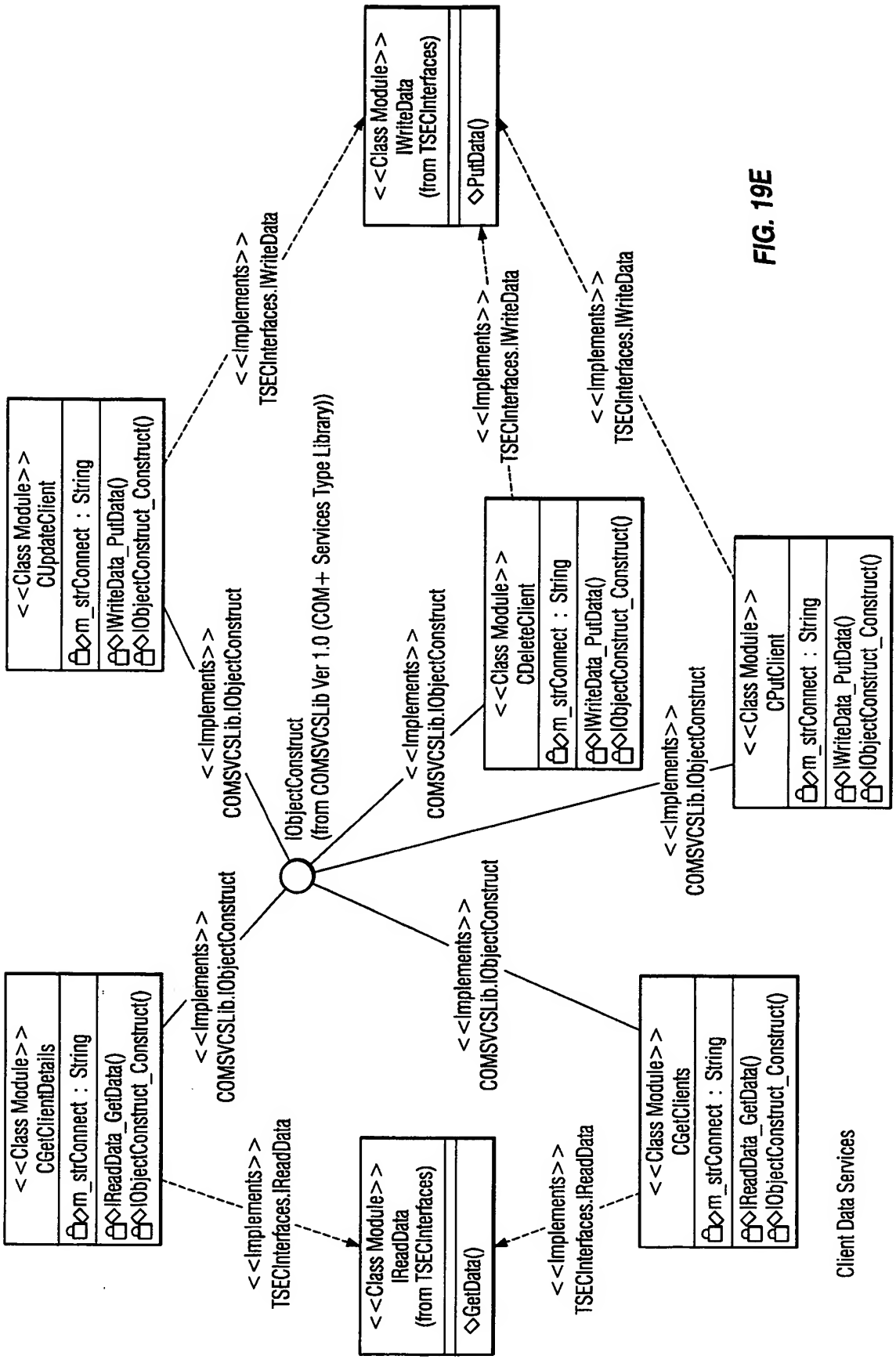

FIG. 19E

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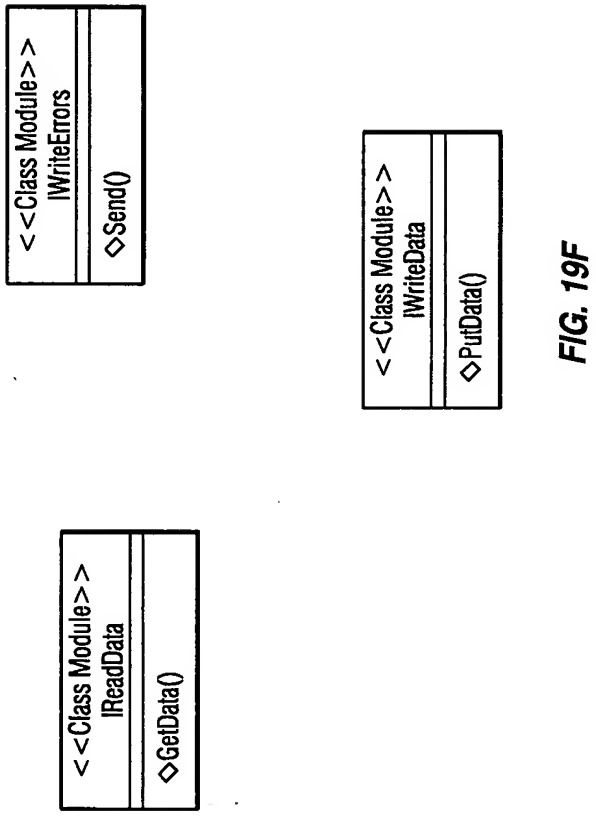

FIG. 19F

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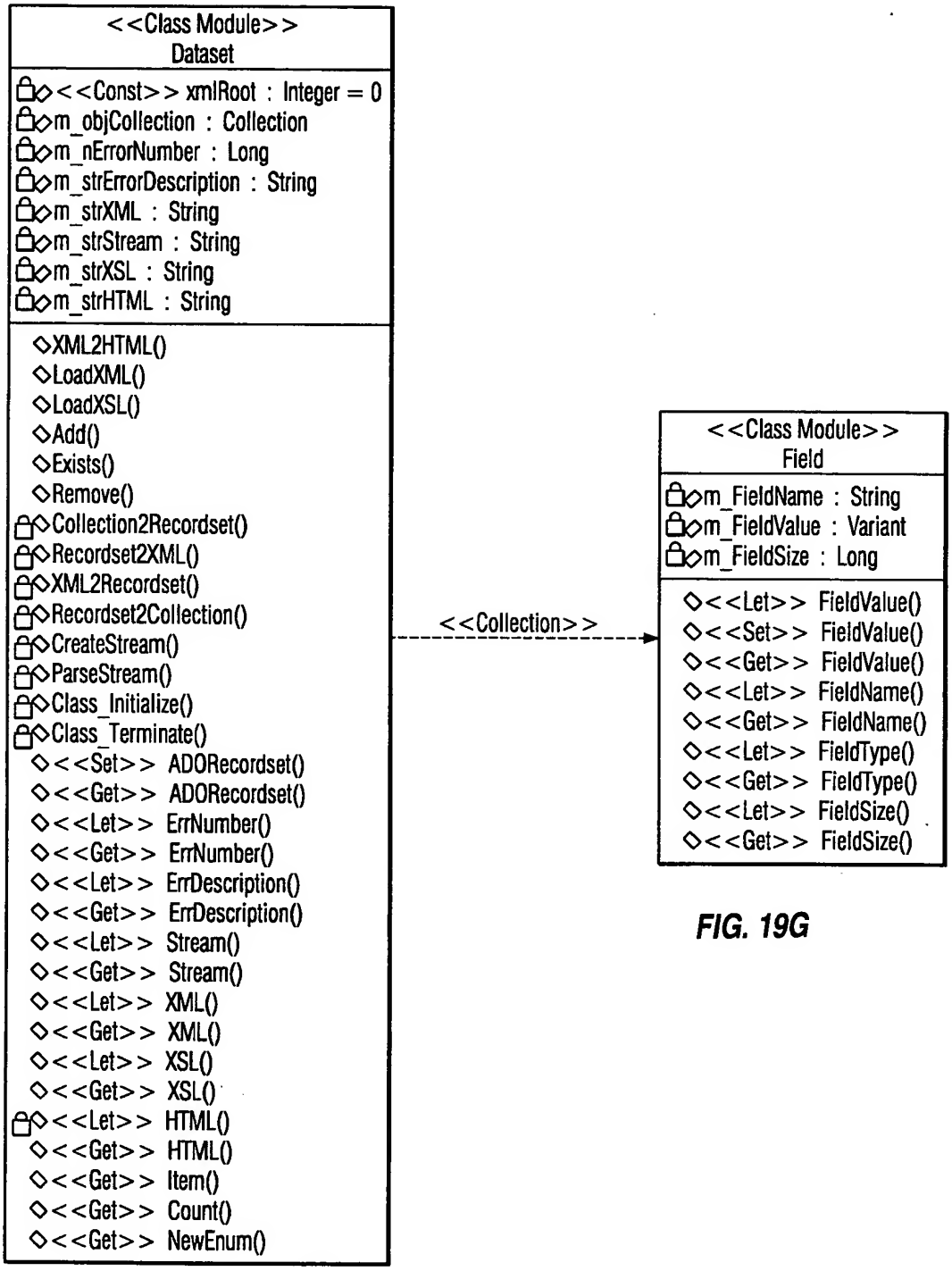

FIG. 19G

DNA Payload

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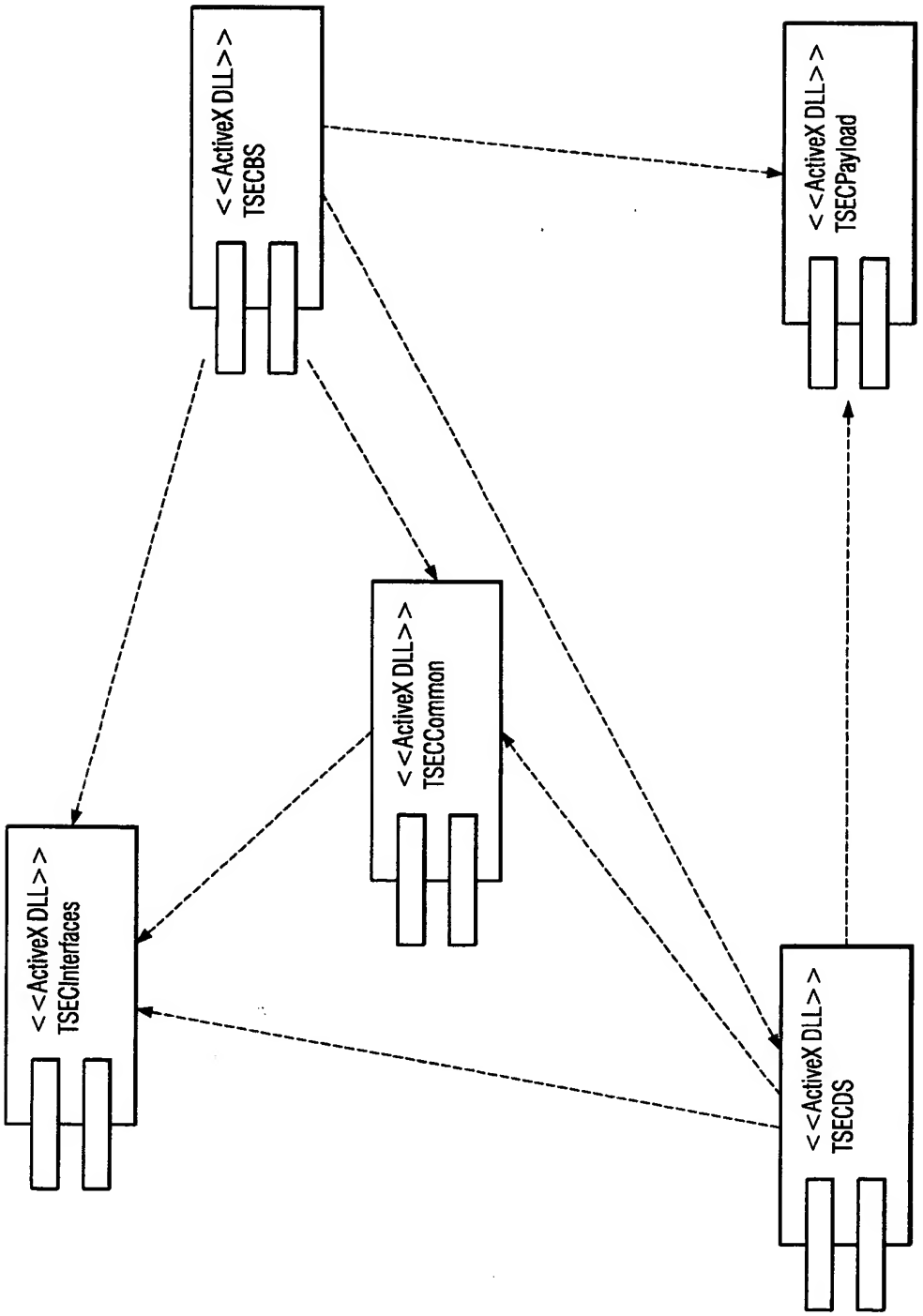

FIG. 19H

OIPE
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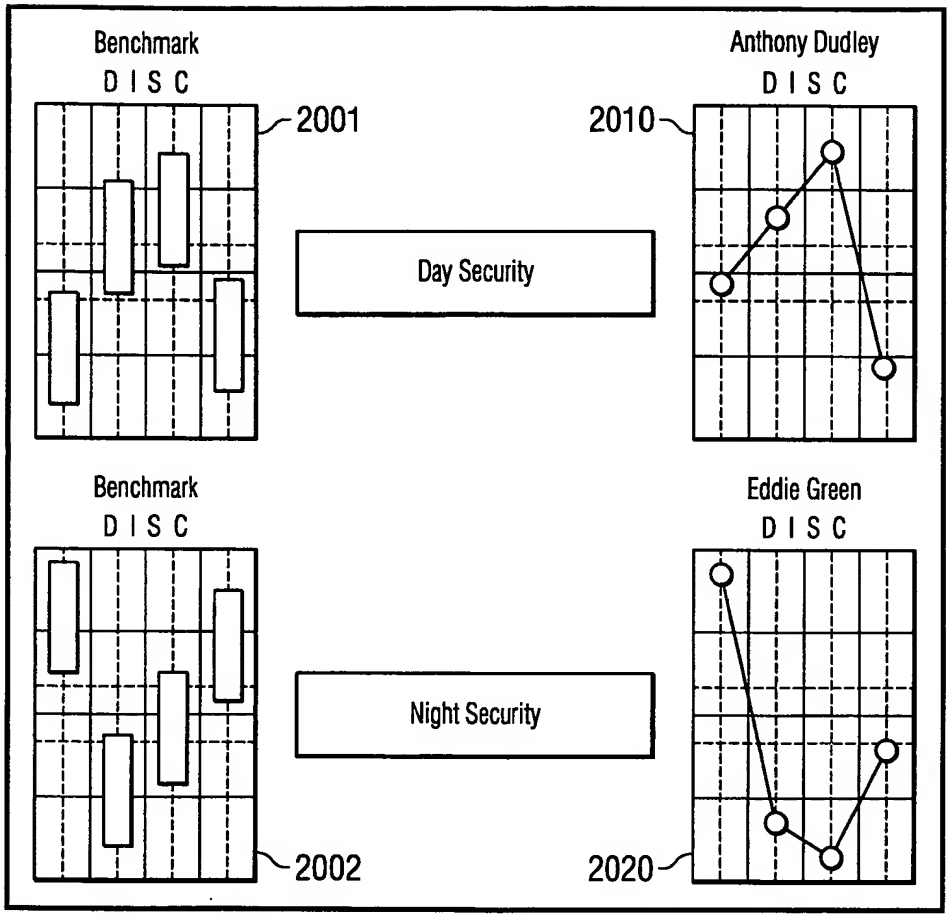

FIG. 20